

GIVE US THIS DAY
Concern/Complaint Chronology
Beginning 8/27/2001

04/25/2014 [REDACTED] Foster Home

Child reported that he was sworn at and physically abused by his foster parent, [REDACTED]. The child's glasses were broken last week when a peer in the home punched him in the face. When the child told [REDACTED], he was told to "Shut the fuck up." Child report that the foster parent and his sibling call the children "niggers" and that he grabs him all the time and squeezes him hard. The child reports that he is made to do "wall-sits" for punishment and once had to do it for up to two hours. It was also reported that Ramone's sibling has adult women coming to the home and that the sibling and one of the women sleep in the upstairs living room. OAAPI will be conducting a formal investigation.

Resolution – CCP14033 on 5-8-2014 found the two allegations of maltreatment not substantiated

04/17/2014 [REDACTED] Foster Home

It was reported that the foster dad hit a child in the arm with an umbrella which resulted in a bruise. The foster dad also allegedly slammed the same child's foot in a door. The child later reported that the umbrella incident was horseplay and the slamming door was an accident. OAPPI will not investigating.

04/09/2014 [REDACTED] Foster Home

Caller reports that [REDACTED] speaks harshly and negatively to a child in the home and that the child is made to be the scapegoat for any issue in the home. OAAPI will not be investigating.

04/08/2014 [REDACTED] Foster Home

Child was in a physical altercation with her foster mother which resulted in a bruise on her hip. OAAPI will be investigating.

04/03/2014 [REDACTED] Foster Home

Caller reports concern for a child in the home as the foster parent did not transport him to tutoring and would not allow an in-home tutor. The child has also not been meeting regularly with his therapist. No investigation by OAAPI.

03/14/2014 Joshua House

Child disclosed she had sex with a male staff member, [REDACTED] while she was living at the Joshua House in 2013. [REDACTED] has not worked at GUTD since June of 2013. The child was placed there in parts of March-May 2013. She has a two month old baby and states she does not know who the father is. OAAPI will investigate.

Resolution – CCP14018 found the allegation of sexual abuse inconclusive. The child maintained her disclosure and there was somewhat incriminating messages on Facebook between the child and the staff, but the alleged offender could not be located and there were no witnesses.

02/28/2014 [REDACTED] Foster Home

Foster parent reported two youth in her home smoked marijuana and an unknown crushed pill in the backyard of her foster home. Paramedics responded to the home and determined the youth were not at risk. No investigation.

02/14/2014 [REDACTED] Foster Home

Child reported feeling unsafe in the home because he said he saw his foster parent, [REDACTED] grab the front of his girlfriend's shirt and hit her in the face because she gave \$20 to a homeless man. Child stated that the foster parent has multiple girlfriends. He leaves every night for 8-10 hours and the foster kids are left with a woman named Vanessa who is not listed as one of GUTD's providers. There are also concerns about lack of supervision as the child has unrestricted access to the internet and has been looking up pornography. The child sexually abused his siblings, but the foster parent is allowing the child to go home 4-5 days a week without reporting this to DHS and while collecting money for his care. A safety plan was created, but there was no investigation.

02/12/2014 [REDACTED] Foster Home

Child had bruises on his arms which he said was from being hit by two of his peers living at the foster home. No investigation.

02/05/2014 [REDACTED] Foster Home

Child reported being drug by his feet to his bedroom which resulted in a rug burn on his back. OAAPI will be conducting a formal investigation.

01/21/2014

Child stated that staff called her names and threatened to kick her ass. Child got aggressive toward staff and police were called. Child also threatened to kick staff's ass. OAAPI will not be investigating.

12/24/2013

Child was transported by police to ER after locking himself into his room and breaking things, then going outside and throwing rocks at the house. OAAPI will not be investigating.

12/4/2013 Rodney House

Female child alleged that she was sexually abused by two female peers. Child has a history of sexual trauma and false allegations. Information provided by child varied. A safety plan was put in place. OAAPI will not be investigating.

11/22/2013 Tenino Court

It was alleged that staff [REDACTED] neglected the care of a child by failing to intervene after the child made suicidal statements.

Resolution – CCP13070 on 1-29-2013 found the allegation of failure to intervene to be not substantiated based on lack of evidence.

11/14/2013 Tenino Court

It was alleged that staff [REDACTED] maltreated a child. The child reported that the staff grabbed him by the neck and "rough housed." Child said he then engaged the staff in an altercation and punched him in the face. OAAPI will be investigating.

Resolution – CCP13071 dated 12-18-2013 found the allegation of maltreatment was not substantiated as there was no direct evidence.

11/4/2013

Child reported that she was sexually assaulted by a peer while they were in the home together for around two months. Child was forced to perform oral sex on a female peer every night during her stay. OAAPI stated neither child had a heightened supervision requirement. OAAPI will not be investigating as this does not rise to the level of abuse or neglect.

10/14/13 [REDACTED] Foster Home

Client was punched in the head by another client. Supervision was increased. No investigation.

10/15/13 [REDACTED] Foster Home

A client was bruised after an altercation with another client. The foster parent responded appropriately. No investigation.

09-30-13 Tenino Court

A client was pushed to the ground by staff [REDACTED] which caused his arm to fracture. The staff had previously passed a background check to be a support staff. The client was taken to the emergency room the following day. OAAPI will be investigating.

Resolution - CCP13062 on 2-4-2014 found the allegation of maltreatment to be not substantiated as there was no evidence that staff intended to hurt the child.

09-29-13

A client was concerned she was not taken to the hospital on the night before when she was having chest pains which she thought might be related to a STD. When the pain continued, she was taken to ER the next day. No investigation.

9-24-13 Tenino Court

Client had his wrist sprained and bruised by staff, [REDACTED]. The staff allegedly grabbed and twisted the client's wrist which caused him to fall to the ground. He was also pushed into a closet door which created a hole in the door. OAAPI will be investigating.

Resolution – CCP13060 dated December 30, 2013 found the allegation of maltreatment to be substantiated.

9-7-2013 [REDACTED] Foster Home

There was an allegation of neglect against the foster parents for failing to supervise a child who was left at a neighbor's house. OAAPI will be investigating

Resolution. CCP13053 dated 10-25-2013. Although the child was on 12 hours per day of 1:1 supervision, the allegation was not substantiated as the foster parent knew where the child was at, he just did not want to return home.

7-14-2013 [REDACTED] Foster Home

It was alleged that the foster parent neglected the care of the child and this lack of supervision allowed for the child to have unapproved contact with her mother. OAAPI will investigate.

Resolution. CCP13032 on 9-20-2013. The allegation of neglect was substantiated. The child was supposed to be on 1:1 during waking hours, but was often left alone. In this case, the foster parent actually dialed the number so the child could talk on the phone, although the foster parent claimed she did not know it was the child's mother she was calling.

6-5-2013

Client said he was put in a hold by staff [REDACTED]. He was able to get one hand free and punched the staff in the jaw, then the staff punched him in the temple. There were no visible injuries or witnesses so OAAPI did not investigate.

4-24-2013 Tenino Court

It was alleged that staff [REDACTED] physically abused a child by slamming him against the wall. OAAPI will be investigating.

Resolution – CCP13022 dated 6-18-2013. The allegation of physical abuse was not substantiated as there were no injuries or witnesses.

02/28/13 [REDACTED] Foster Home

It was reported to clients were exposed to marijuana and pornography at their foster home. One of the girls were interviewed and denied the allegations. No investigation.

02/05/13 Tenino Court

A client disclosed sexual abuse by an older client. On one occasion, the alleged offender punched and kicked the victim until the victim passed out. He woke up lying face down and naked on his bed. On another occasion, the offender put his hand under the victim's pants and rubbed his penis. The offender threatened to kill him. Both boys had 1:1 staffing, but not 24 hours a day. No investigation.

11/21/12 Tenino Court

A client disclosed being anally raped by his roommate. The alleged offender was moved to another program. No investigation.

11/20/12 Rodney House

Medical staff provided asthma treatment to a client after she had been restrained. They reported concerns about how staff interacted with the clients. No investigation.

11/17/2012

A child alleged that he was not given him medications, and that a staff slapped him and also had put him in a headlock and choked him. OAAPI will be investigating.

Resolution. CCP12087 on March 12, 2013. The allegations of maltreatment by two staff were both not substantiated as there was no evidence to corroborate the child's allegations. The Investigation could not conclude that the incident took place as the child described.

11/05/12

OAAPI received information that a client was not provided one of her medications. The child was placed with less than a 30 day amount and GUTD followed protocol to fill the prescription in a timely manner. No investigation.

11/01/12 Tenino Court

A former client had a scratch on his face and two on his back following altercations with staff [REDACTED]. OAAPI did not feel there was evidence of abuse or neglect by staff. No investigation.

10/29/12 Tenino Court

The same child who said he was wrestled to the ground on 10/26/2012, said he became upset when staff would not let him report what happened to him. He said staff [REDACTED] wrestled him to the ground with force which caused scratches on his face. He then said staff [REDACTED] pushed him into a coat rack which caused scratches on his back.

10/26/12

Child reported that he refused to go to his room, so staff [REDACTED] wrestled him to the ground. These two incidents were reported together. Although the child did have scratch on his face and two on his back, there was no evidence that the child was abused or neglected during these incidents so OAAPI did not investigate.

10/26/12

It was reported a client was walking unsupervised down the street. GUTD was informed he needed to be in visual and hearing range at all times, but there was no recommendation for one to one supervision. No investigation.

10/24/12 Joshua House

It was reported a client was made to lie about seeing a staff sleeping on the job. A former staff, [REDACTED], called the client who said he was forced to write down that he saw staff sleeping. No investigation.

09/26/12

A client was acting out – attacking staff members and she tried to cut herself. Emergency personnel arrived and took her to the hospital. No investigation.

09/24/2012 Rodney House

A community member stated there are 11-12 girls living in the home and that girls are hanging out on the street corners all hours of the night. On 9/2/12, a client was cutting on herself and threw a chair out a second story window. The clients display inappropriate behaviors and do not appear to be supervised. No investigation.

9/16/2012 Tenino House

Child alleged that staff [REDACTED] verbally abused him and pushed him down. OAAPI will be investigating.

Resolution. CCP12071 dated 11-7-2012. Allegation of abuse was not substantiated as the child did not have injuries and evidence did not support the child's statements.

6/10/2012 [REDACTED] Foster Home

The child alleged that his foster parent's boyfriend verbally abused him by yelling, getting into his face, and calling him names. OAAPI will be investigating.

Resolution: CCP12072 dated December 17, 2012. The allegation of verbal abuse is inconclusive. The foster parent denied the allegations and the child was on the run and could not be interviewed.

08/16/12 [REDACTED] Foster Home

It was reported that the foster home was dirty and a child did not get enough food. The child's caseworker said the home was not dirty and the client just did not like the food in the home. No investigation.

8/8/2012 Rodney House

It was alleged that staff [REDACTED] abused a child when she failed to provide supervision by allowing her to go on an unauthorized week long camping trip. The caseworker specifically stated the child was not allowed to go on any overnight trips and the church camp was specifically discussed. OAAPI will be investigating.

Resolution: CCP12055 dated 9-21-2012. Although the staff did not follow policy and failed to check the staff log to determine what was allowed, the allegation of abuse by failing to supervise was not substantiated at the people the child was with supervised her and there were no incidents.

07/31/12 Joshua House

OAAPI received information that the program was very dirty including soiled bedding, flies, no toilet paper or towels. House mother [REDACTED] said it was the client's responsibility to clean their own bathroom. GUTD said clients have to request toilet paper and paper towels because they have previously clogged toilets. The home was later cleaned and sanitized. It was recommended that GUTD monitor the condition of the home to ensure the clients are living in a sanitary environment. Mary Holden sent an E-Mail that they have formed a team that checks in at the beginning of the week, then goes back at the end of the week. No investigation.

07/30/12 [REDACTED] Foster Home

It was reported a client gave another client a lap dance. There had not been restrictions on the two having unsupervised contact. No investigation.

07/11/12

OAAPI received information that two clients had sexual contact. They were found in the same bed. One client was wearing only a shirt and the other client was fully clothed. The incident reports and treatment plans were reviewed. No investigation.

06/08/12

A client was seen alone in the community. Expectations between parties had not been clearly communicated. No investigation.

06/05/12

OAAPI received information that staff [REDACTED] allegedly punched a client in the temple during a restraint. After a review of all the information, there was no evidence of abuse. No investigation.

5/4/12 [REDACTED] Foster Home

It was reported the foster mom yells and cusses a lot at the two girls placed in her home. She called one of the girls evil, threatens to kick them out of the house, and that she will beat them if they don't do good. OAAPI did not feel the yelling was abusive. No investigation.

04/30/12

It was reported to OAAPI that clients were not being given enough food and that staff laughed at clients who reported that other clients were smoking. No investigation.

04/09/12 Give Us This Day 307

OAAPI received information that a GUTD client was left at the emergency room with no adult. Staff were waiting in the parking lot for the client. In the future, it was agreed staff will enter the triage area or be in the waiting room. OAAPI will not be investigating.

03/26/12

It was reported that a client tried to start a fire and cut his foster dad with a razor blade. The foster parent responded appropriately. No investigation.

02/18/12

It was reported a pregnant client was not being given enough food. The client called police and ran from the home. There was no evidence that she was not given enough food. No investigation.

01/27/12

A client was transported to the hospital after being dizzy and having chest pains. Staff did not go with the client as only one worker was on staff. Child Welfare was not notified of the incident. No investigation.

01/25/12

There was a concern that a client was touched inappropriately by another client. When interviewed, the client said someone else had touched her and that nobody stuck their head between her legs. No investigation.

12/29/11 Give Us This Day – Screening #2347223

OIT received information regarding concerns for a client being yelled at by staff. Client's hand was injured and staff did not get her medical attention. Client is 18 years of age and OIT does not have jurisdiction to investigate allegations of abuse or neglect involving client. Client said peer's hand was shut in a bedroom door by staff during an altercation. Client said staff is rude and disrespectful to the clients. Peer said staff slipped and fell into the door; shutting the door on peer's hand. GUTD got peer medical attention for her hand. OIT reviewed interviews. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

12/28/11 Give Us This Day – Screening #2346989

OIT received information regarding a client assaulted a staff and tried to jump out a second story window. Client had an altercation with a peer and staff. When client could not open the screen door, she ran upstairs to her room and threatened to climb out the window. Staff called the police and they responded and client eventually calmed down and was transported to the hospital. Client did not have any injuries. The incident reports were reviewed. Staff responded appropriately to client's behaviors. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

12/28/11 [REDACTED] Foster Home – Screening #2346819

OIT received information regarding concerns for a biological child client of foster parent was sexually abused by a peer. The biological child was interviewed and did not disclose any abuse. OIT will not be investigating. [REDACTED] Licensing Coordinator Assistant.

12/13/11 Give Us This Day – Screening #2344147

OIT received information regarding that a client had injuries following an incident with staff. OIT will be conducting a formal investigation. Inez Andrus, Licensing Coordinator Assistant.

Resolution: On 2/2/12 OIT completed their investigation and determined that the allegation was not substantiated and there were no required actions. [REDACTED], Licensing

12/02/11 Give Us This Day – Screening #2341264

[REDACTED] Foster Home - Joshua House

OIT received information regarding a former client said his foster father's brother sexually abused him. OIT will be conducting a formal investigation. [REDACTED], Licensing Coordinator Assistant.

Resolution – CCP11088 on 2-14-2014 found the allegation of neglect against the foster parent Not Substantiated, but found the allegation of neglect by failing to provide adequate staffing or supervision against Give Us This Day Substantiated.

11/08/11 Give Us This Day – Screening #08380329

OIT received information regarding concerns for a client was called a "bitch" and "sex offender" and staff put their hands on client. Client was asked how he liked living at GUTD, client said "pretty good." Client said he has his own room and the "food is good." Client said he does not have any concerns about his living situation. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

11/05/11 Give Us This Day – Screening #2334641

OIT received information regarding concerns for former client. Client was not given an orientation when she was placed and had to ask for everything. Client was placed in a room with a hole in the wall and no heat. Client then had to share a room. Client said the home is filthy, the rules are not enforced and the other girls are

messy and are not told to clean up after themselves. Client is pregnant and said she was given old food, stale crackers and water. It is recommended GUTD follow up on this report to ensure the cleanliness of the home. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

11/02/11 Give Us This Day – Screening #2334627

OIT received information regarding a client assaulted a staff by pushing staff in the chest, kicking her ankles and stomping on her foot. Client was arrested and charged with Assault IV. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

10/19/11 Give Us This Day – Joshua House – Case #2453074 & #1985322

OIT received information regarding concerns for three clients not having been supervised appropriately. OIT will be conducting a formal investigation. Inez Andrus, Licensing Coordinator Assistant. On 12/6/2011, OIT determined that the allegation is not substantiated. No required actions. [REDACTED], Licensing

10/17/11 Give Us This Day – Case #2256583

OIT received information regarding a client saying staff pushed him and put his hand around clients' neck. Client said staff shook his finger at client and poked client in the upper lip. Client said he grabbed staff's hand pushed it away and staff pushed client on the chest, causing to step back against the wall. Client said he took a step toward staff and staff put his hand around clients' neck and pushed him again. Client walked around staff and went to the common area and called police. Police responded and interviewed client and spoke to staff on the phone. The police did not observe any injuries and did not make any arrests. The incident report, the police report and clients' behavioral management plan were reviewed. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

09/26/11 Give Us This Day – Incident Report – Screening #2323686

OIT received information regarding a client would not get to eat and would left alone in a room while visiting GUTD. Client would be offered food and often would watch TV during his stay. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

9/1/2011

E-Mail from Licensing Coordinator [REDACTED] to Mary Holden confirming their agreement :

- [REDACTED] will no longer working at Tenino Court and will not be working with children in any capacity at Give Us This Day.
- [REDACTED] will no longer working at Tenino Court and will not be working with children in any capacity at Give Us This Day.
- [REDACTED] will no longer working at the Rodney House and will not be working with children in any capacity at Give Us This Day.
- [REDACTED] will no longer be working as the foster parent at the Joshua House and will not be working with children in any capacity at Give Us This Day.
- [REDACTED] is the other certified foster parent at the Joshua House and will remain at the home.
- [REDACTED] will no longer be a foster parent for Give Us This Day and move out of the Rodney House.
- [REDACTED] will move into the Rodney House and be the foster parent.
- Move forward with the plan to get the Rodney House licensed as residential.

08/17/11 Give Us This Day – Foster Care – Case #DR30509

OIT received information regarding two staff members may have physically abused a former client. Client says staff "hit him in the throat." Police were reportedly called and examined client finding no marks or injuries. OIT will be conducting a formal investigation. [REDACTED], Licensing Coordinator Assistant.

On 10/28/2011, OIT determined that allegation #1 that the youth was struck in the throat was not substantiated; allegation #2 that the child was forced into a wall by staff was inconclusive. No required actions. Holly Ivey, Licensing

08/15/11 Give Us This Day – Foster care –

Client claims foster parent broke down the door to his room, causing him to fly to the back wall and damage the wall. Foster parent also grabbed him around the neck and jerked him with enough force to have him come out of his shoes. Client took pictures with his cell phone and called the police. OIT will be investigating. [REDACTED]
[REDACTED] Licensing

08/09/11 Give Us This Day – Group Home – Case #FY87319

OIT received information regarding a client escalated, split a door, turned over chairs and stomped on the foot of a staff. Police responded to the residence and client calmed down. Client is 18 years of age. OIT is not able to investigate. [REDACTED] Licensing Coordinator Assistant.

Further information:

The police were called. The police noted in their report

"I feel that this home is not a safe place for [REDACTED]. It seems that she isn't in an environment where she can be successful and safe. Often times they will leave her with only one caretaker and there isn't a safe place for her to go if she is being destructive. It also seems unsafe for her to live in a group home where she can come and go freely."

[REDACTED] foster home and is receiving 1 to 1 supervision. [REDACTED],
Licensing.

8/9/11 Give Us This Day – FC Case # BW11713

OIT received information that a client and his mother complained to his caseworker that FP does the following:

- Lets other people (friends and family) live in the foster home;
- FP uses and sells marijuana from the house;
- FP who is married, brings in a female – not his wife, to the home and has sex with her in various places throughout the house;
- Marijuana is smoked regularly in the home by FP and others; FP has appeared visually stoned by client's mother.
- Client reports he has helped himself to marijuana while there
- FP [REDACTED] is very violent and has smashed up the house and his car with a baseball bat;
- FP is called to the girls house when his wife has a problem and he "tackles" the girls
- Reported "never any supervision of the boys in the home" in spite of the client is supposed to have 1 to 1 supervision.
- FP doesn't abide by rules regarding the child's access to his mother.
- When mother comes to visit, she has to bring food and toilet paper
- The home is filthy
- FP has threatened the client with physical harm

Client ran away from the program. Client is now in St. Mary's. OIT will be conducting a formal investigation. Assigned to [REDACTED], [REDACTED], Licensing. On 11/1/12, OIT determined that allegation of FP neglected client was **Substantiated**. The allegation of marijuana use was **not substantiated**. OIT requires GUTD will follow policies for substantiated finding of abuse. [REDACTED],
Licensing

06/23/11 Give Us This Day – F/C – Cases #FY87319

OIT received information regarding a client was out of control at her foster home. Client is 18 years of age and OIT does not have jurisdiction over persons who are 18 years of age or older. OIT will not be investigating. [REDACTED] Licensing Coordinator Assistant.

06/16/11 Give Us This Day – Case #IC51479

OIT received information that GUTD employee, [REDACTED] hit his own car with a baseball bat. A client heard a loud noise and saw this employee smashing his own vehicle with a baseball bat. Afterwards, the employee went into his own bedroom. The staff was not violent toward anyone in the home, only his own

property. There are no allegation staff abused a child. OIT will not investigate at this time as there is no allegation staff abused or neglected any client during this incident.

On 6/17/11, followed up with Mary Holden. She indicated this staff is having a hard time (being investigated for other matters) and just learned that his relatively new car has something irreparable and is a total loss. She believed no clients were harmed by this. [REDACTED], Licensing.

06/13/11 Give Us This Day – Tenino Court – ID#131881500

OIT received information regarding concerns for the clients at GUTD. The report said the clients are given hot dogs and bologna for meals. The report said there is not milk for cereal or enough to drink and there is no syrup or butter for pancakes. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

06/2/11 Complaint

Received a complaint from Marion County CW Supervisor regarding her involvement with GUTD. Casework staff have expressed extreme concerns regarding lack of safety planning regarding two boys place together who have a history of sexual reactivity. Several staff members traveled to Portland to meet with GUTD staff, and on three separate occasions Dr. Holden failed to show up for scheduled meetings. The last time a meeting was held, an "Assist. Director" met with them, but he knew nothing about the child they wished to discuss. [REDACTED], Licensing Coordinator

6/1/11 Give Us This Day – Residential Care – Case #CZ08084

OIT received information that a client was not being supervised appropriately. The client has apparently been running away. The agency notified the police about the runs, but did not notify the child's caseworker. Based on the information, OIT will not be investigating as this does not rise to the level of abuse or neglect. It is recommended by OIT that GUTD immediately notify the clients' guardian when he runs away again. [REDACTED]
[REDACTED] Licensing Coordinator

6/1/11 [REDACTED] at Tenino Court – Case #DD32746

The reporter indicated that when she was sitting on the stairs of her foster home, her foster father said, "If you don't go upstairs I'm going to pick you up and move you". When she replied that she didn't want him to touch her, he took her by the arm and jerked her up the stairs and threw her on the bed. She reports this is the second time he's left bruises on her. Based on the information, OIT will be conducting a formal investigation. [REDACTED] is assigned. [REDACTED], Licensing.

On 8/25/11, OIT completed their investigation. This investigation grew to involve 6 allegations, involving two foster parents and one foster care support staff.

- Allegation 1 (FP#1 failed to intervene when a child needed assistance or care) is Substantiated.
- Allegation 2 (FP#1 maltreated a client – having contact with her not consistent with prescribed treatment) is Substantiated.
- Allegation 3 (FP#2 maltreated a client by having contact with her not consistent with prescribed treatment) is Substantiated.
- Allegation 4 (FP#2 sexually abused a client) is Inconclusive.
- Allegation 5 (Support staff failed to intervene when a child needed assistance or care) is Substantiated.
- Allegation 6 (Support staff maltreated a client – having contact with her not consistent with prescribed treatment) is Substantiated.

The agency is required to comply with requirements for staff with substantiated abuse allegations. [REDACTED], Licensing

9/1/11 Had a conversation with Mary Holden regarding corrective actions. She agreed that the two foster parents will no longer be foster parents for GUTD and the support staff will no longer work for GUTD. It sound like the foster parents may appeal the decision. The agency may protest the investigation as well. [REDACTED] Licensing

9/1/11 Had a confirming email that the agency will comply with requirements. [REDACTED], Licensing

5/27/11 Tenino Court – Case HD 11340

OIT received information that a client had several bruises following a hold. The child is [REDACTED]. The reported indicated that the child had friction burns around the mid forearm of both of his arms, appearing that "someone had been holding his arms pretty tightly". It was also reported that the child had a large semi-faded bruise on his right cheek, the size of a baseball from his cheekbone to his jawbone. OIT will be conducting a formal investigation. [REDACTED] is assigned. [REDACTED], Licensing

Resolution: 8/26/11 OIT completed their investigation. It was determined that there were three allegations.

- Allegation 1 (staff #1 maltreated a client by having contact not consistent with prescribed treatment) is Substantiated.
- Allegation 2 (staff #2 maltreated a client by having contact not consistent with prescribed treatment) is Substantiated.
- Allegation 3 (staff #1 maltreated a second client by having contact not consistent with prescribed treatment) is Inconclusive.

The agency is required to comply with requirements for staff with substantiated abuse allegations. [REDACTED]
[REDACTED] Licensing

9/1/11 Spoke with Mary Holden. She agreed to comply with the requirement that the two staff who have been substantiated can no longer work at GUTD.

9/2/11 Received a confirming email that the staff will no longer work at GUTD. [REDACTED] Licensing

5/24/11 Tenino Court – Case CK96464

OIT received information that a client was not receiving her medication properly and she was engaging in bulimic behavior while under 1 to 1 supervision. Because the child is 18 years old, OIT will not be conducting a formal investigation. [REDACTED], Licensing

5/24/11 [REDACTED] at NE Rodney Street - Cases GM55314
and BY32848

OIT received information that one client has been assaulting a peer. Allegedly foster parent is aware of the assaults and does nothing about it. The victim requested to call the police after the second attack and was not allowed to do so, with staff saying, "No damn police is going to be called here. It ain't going to happen". No incident reports were created, allegedly. The report further claim a staff works at the foster home "under the table" and cannot pass a background check. OIT will be conducting a formal investigation. [REDACTED] assigned. [REDACTED], Licensing

8/25/11 several counts were substantiated. The agency is required to comply with requirements for staff with substantiated abuse allegations.

05/15/11 [REDACTED] at NE Rodney Street

OIT received information that two youth are being neglected as:

1. Foster Parents do not prevent or intervene during physical altercations between the youth.
2. The youth are not being provided with appropriate supervision.
3. The youth are not being provided with nourishing meals.
4. The youth are not being administered their medications.

04/15/11 Give Us This Day – Foster Care – Case #IY03123

OIT received information regarding concerns for a client. Foster Care Provider may have had marijuana in her home. There were also concerns Foster Parent may have been under the influence. Client was removed from FCP's home. OIT will not be investigating at this time. [REDACTED] Licensing Coordinator Assistant.

04/03/11 Tenino Court – Case #IP61321

OIT received information regarding a client being raped. Foster Care parent reported she was missing. [REDACTED] called the police to report she was raped. Client said her friend's mother drove her to Woodburn, where she

was raped by an 18 year old. The officers are investigating the allegation of rape and client was taken to the Hospital and will be discharged to her foster parent. FCP stated she did not give client permission to go to Woodburn. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

02/25/11 Tenino Court — Case #DD32746

OIT received information regarding concerns for a client that was touched inappropriately by staff. An interview with client was reviewed. Client is very uncomfortable around males and was alone with a male during this incident. Staff unintentionally touched client's bottom. GUTD will no longer leave client alone with males. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

02/12/11 Give Us This Day – Case #EE78778

OIT received information regarding a client was yelled at by staff and treated harshly by staff. Client arrived at GUTD and staff asked client if he was going to be different this time. The incident report was reviewed. Staff told client the rules were the same and talked to client as a "father figure" since staff worked with client previously. It is recommended GUTD follow up with staff regarding this report. OIT will not be investigating at this time. [REDACTED] Licensing Coordinator Assistant.

02/01/11 Give Us This Day – Foster Care – Case #GR29185

OIT received information regarding a client may not have received his medications. Forensic Nurse Consultant said client was not at risk for missing one dose of his medications. It is recommended GUTD follow up on these concerns. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

01/31/11 Give Us This Day – Foster Care

Received information that Rodney House (also known as "Big Mary's House" or "Angel House") is operating as a residential program not a foster program. Dr. Holden is in the process of licensing the program as residential, but it is not currently.

2/9/11 Requested follow up.

2/9/11 Received response from Mary Holden. She provided assurance that the home is still a foster home. She did indicate that shift workers do come in to provide extra services for difficult children, but definite assurance that it remains foster care until such time as it becomes licensed as residential.

[REDACTED] Licensing

01/21/11 Give Us This Day – Foster Care

Received an email, forwarded from a worker, inquiring about whether a program could put bars on bedroom windows of a child who had a history of running. Sent an inquiry to Mary Holden. [REDACTED], Licensing

1/25/11 Requested follow up from Mary Holden.

2/8/11 Received voice mail from Mary Holden that they had inquired about various ways to keep a particular challenging girl. They understood that bars were not acceptable and had not gone beyond just inquiries.

01/05/11 Tenino Court – Case #DT46722

OIT received information regarding a client said a staff grabbed him by the neck and threw him against the wall. The incident reports and treatment plan were reviewed. Client was aggressive towards and staff responded appropriately. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

12/15/10 [REDACTED] at Tenino Court – Case #IH06704

OIT received information regarding a client having a bruise on his side following a hold. There are concerns for the welfare of client who is currently residing in foster care. OIT will be conducting a formal investigation. [REDACTED]
[REDACTED] Licensing Coordinator Assistant.

3/3/11 OIT completed their investigation and determined that the allegations were not substantiated. The report did note that the agency did not document the incident investigated in an incident report and did not notify the child's caseworker. The agency is required to review its policies and procedures for appropriate documentation and reporting requirements and clarify policies to staff. These are due within 45 days of the report. [REDACTED], Licensing

6/16/11 Requested follow up.

6/17/11 TCF Mary Holden. She doesn't remember this case and can't find the report. I'll send (or have OIT send) the report again [REDACTED], Licensing

6/20/11 Confirmed that OIT sent her another copy of the report.

12/09/10 Give Us This Day – Foster Care – Case #FY87319 & #CG02719

OIT received information regarding concerns for two clients receiving their medications. The report and documentation were reviewed for both clients. The medication logs were in order and the client's reported they have been receiving their medications. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

12/8/10 [REDACTED] Foster Home

Received a voice mail from Mary Holden that there had been an incident at the girls' foster home, involving illegal sale of prescription drugs between the foster parent and a support staff. The agency fired both of them. Ms. Holden felt it was likely that these staff would try and make trouble for the agency.

12/16/10 Requested follow-up incident reports. Follow up with OIT; they did go out and check medications (see 12/9/10 above) and found nothing of concern.

12/17/10 Received incident reports. [REDACTED], Licensing Coordinator

12/07/10 Judon Academy

Client was banging his pre-injured hand against the wall. Staff verbally redirected with the attempt to de-escalate client. Client continued to hit his hand against the wall. Staff tried again to use verbal communication and options to take a walk to talk about what was wrong. Client hit the wall hard enough that his cast came off his hand. Another staff was called for possible assistance. Staff informed client that if he continued to put himself at risk, staff would have to use a physical restraint to stop him from causing further harm to his injured hand. Client refused any verbal redirection and hit the wall again with his injured hand. Staff put client in a one-man control restrained being cautious of client's injured hand. When client was released from the one-man restraint client sat on the floor and leaned forward and hit his head against the floor. Staff immediately told client that he was putting himself at risk. Client stopped hitting his head and expressed he hated it there. Client was informed if he calmed down and displayed safe and healthy behavior that they would try to contact his caseworker in the morning and answer his questions. Client calmed down.

11/24/10 Tenino Court – Case #FY87319

OIT received information regarding a client had a bruise following a hold the size of a baseball. The numerous incident reports and pictures of the injuries client inflicted on staff were reviewed. It does not appear staff abused client during any of these incidents. OIT will not be investigating at this time [REDACTED], Licensing Coordinator Assistant.

11/12/10 Tenino Court – Case #FY87319

OIT received information regarding a client saying a staff punched her. The incident report was reviewed. There is no evidence or witnesses that client was hit by staff. Client did not have any injuries. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

10/11/10 [REDACTED] Foster Home – Case #FH75363

OIT received information regarding a client saying her FCP kicked him in the shins and he was pinched by his FCP's brother. The incident report was reviewed. FCP said she supervised client and he was never pinched by

another and he was never hit. Client was moved to another home. OIT will not be investigating at this time.
[REDACTED], Licensing Coordinator Assistant.

10/08/10 [REDACTED] at Tenino Court – Case #FY87319

OIT received information regarding a client saying her Foster Parent hit her with an open hand on the side of her head. Client did not have any injuries. The multiple incident reports and treatment plans were reviewed. Client is restrained frequently and attempts to assault staff frequently. OIT will not be investigating at this time.
[REDACTED], Licensing Coordinator Assistant.

09/01/10 GUTD – Incident Report – Case # [REDACTED]

Client returned to the Foster Home after attempting to run. Foster Parent used coping skills to talk to client to find out what triggered her to run. Client became aggressive and launched at Foster Parent and began to bit and kick FP. FP used CPI Training to stop her from hurting herself and FP.

9/3/10 Client jumped on peer and bit her. FP told the peer's to go to their room and client began screaming and picked up a cup of water and threw it in FP's face and kicked her in the shin. Client while in her room broke two hangers in half and threatened to stab FP and scratched her neck with it. Client was restrained until she calmed down.

9/7/10 While client was meeting with her counselor she asked her buy her extensions when she was told that was something she was unable to do she jumped toward counselor and bit her wrist. Client picked up an object off the table and threw it in the counselors face. It was explained to client that acting out was not the way of getting what she wants. As client walked to her room she threatened to kill a peer and as resident counselor went to retrieve the hanger client began throwing books and shoes at her. Resident counselor had to restrain client until she calmed down. [REDACTED], Licensing Counselor Assistant.

9/20/10 Requested follow up with the program – one staff identified on the incident report was previously substantiated for abuse; the RC involved in this case was told this home is becoming a residential program for girls for GUTD.

9/22/10 Took phone message from Mary Holden. Have requested clearance from BCU and they are still in process for this staff person. She is not a foster parent but a "skills developer". Says she has no plans to turn this home into a residential program, but was interested in what it would take to do so.
[REDACTED] Licensing Coordinator

08/09/10 GUTD – Case #CY47217

OIT received information regarding a client while placed at GUTD brought in marijuana and was able to smoke it during the "smoke breaks". Client stated a staff gave him and another by marijuana to smoke with the staff and staff would say, "Here, ease your mind." OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

Resolution: 8/11/10 Received information from Mary Holden, Exec. Director that GUTD does not have a staff member named or called [REDACTED], they do not give smoke breaks, cigarettes are confiscated & if a staff were to provide drugs to a child he would be fired and the police would be called. [REDACTED], Licensing Coordinator

07/22/10 GUTD – Case #DU23190

OIT received information regarding a client assaulted a staff. Client was out of control, pushed out a window screen, pulled down the blinds, and kicked a hole in the wall and a staff in the groin. Police responded to GUTD. Client was arrested for Assault IV. The police report was reviewed. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

07/15/10 [REDACTED] Foster Home – Case GQ71395

OIT received information regarding a client was allowed to have unsupervised contact with his biological mother, which was prohibited. As a result Mary has terminated their certification through GUTD. "These guys

have their own way of doing things, and it's not our way". Secondly, the client's Foster Parent threatened to cut off his "wing-ding" with a machete, which he clarified was the name FCP used for a penis due to client had "peed" in the corner of his room. Client was removed from the home and is currently in a respite home. OIT will be conducting a formal investigation. [REDACTED], Licensing Coordinator Assistant.

7/15/10 Per phone call with Mary Holden, this family is no longer certified by GUTD. (See complaint 7/12/10)

8/30/10 OIT completed their investigation and determined that the two allegations are both substantiated. The agency is required to follow their policy regarding foster parents substantiated for abuse. [REDACTED], Licensing Coordinator

11/10/10 Received notice that Substantiation Review Committee met and UPHELD the substantiated finding noted previously. The review committee found the foster parent used very poor judgment and she had several reasonable options she didn't use. In addition the committee found the child is not known to tell untruths and he knew information that must have come from the foster parent. [REDACTED]
[REDACTED] Licensing Coordinator

07/13/10 GUTD – ID #120879500

OIT received information regarding two adult males was physically restraining a client approximately four weeks ago. One of the adult males had a plastic badge that read, "Give Us This Day." The client swung at one of the adult males and the adult laid him down on the ground. There is very little information available regarding the incident. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

07/12/10 GUTD – Case #HG31408

OIT received information regarding a client having a red mark on his hand and said it was from staff. The incident reports, service plan, assessment, and evaluation were reviewed. It appears client may have had some marks from the tube slide at the water park. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

7/12/10 GUTD - Complaint

Caseworker complains that a family now certified with GUTD was substantiated for abuse when they were DHS foster parents. Reviewed history on FACIS and there were many abuse allegations. Called the BCU and they indicated they'd passed the family as none of the allegations were substantiated.

06/23/10 GUTD – CONCERN – Case #

There were concerns about a foster care provider that previously had to have a child removed from the home due to unable and unwilling to deal with any problems. A child was placed in FC because mother was admitted to psych unit at Providence and mom was unable to give any info on friends and family so GUTD was used for placement at this foster care provider home. The IR worker was reluctant to place the child in a home that she knew did not know how to comfort a child and make him welcome. The IR worker asked if another appropriate home could be found. GUTD was notified that they would not be using their home. [REDACTED] Licensing Coordinator Assistant.

06/21/10 [REDACTED] at Tenino Court Case #BA21713

OIT received information regarding concerns regarding the altercation, which occurred between client and peer. Client was placed at Tenino House and ran away. Client stated he would not return due he did not feel safe there. Client stated staff member instigated the fight. OIT will be conducting a formal investigation. [REDACTED]
[REDACTED] Licensing Coordinator Assistant.

8/5/10 OIT completed their investigation and determined that the allegation was not substantiated. While the initial disclosure indicated staff may have instigated the fighting between two clients, there was no evidence that this happened and no witness statements corroborating this. No required actions.
[REDACTED], Licensing Coordinator

06/16/10 GUTD – Case #IC97845

OIT received information regarding concerns for clients placed in holds. The incident report and service plan were reviewed. There were no restrictions regarding client being placed in a hold and client was not injured. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

06/10/10 [REDACTED] Foster Home – Case #GQ71395

OIT received information regarding concerns for a client. The service plan was reviewed. Client was at the grocery store with his foster mother and couldn't find her. Foster mother's car was gone and the phone number wasn't accepting calls. The store employee called police. Police were called and client was with the store employees and the police for a substantial amount of time before the foster mother came up to them. FCP said she was teaching client a lesson for wandering off from her in the store and FCP moved her car to a different spot in the lot. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

6/24/10 Requested follow up from GUTD. [REDACTED], Licensing

6/24/10 Received update from Mary Holden. Foster Parent was counseled about appropriate supervision and signed the policy affirming that they would adhere to the policy. Indicates she will move the child to another home if the Foster Parent does not comply. [REDACTED], Licensing.

06/03/10 GUTD – Concern – Case #AS

There is a concern for a child that a Foster Care Provider was moving right before a court date and leaving a child with no home. The court asked GUTD to provide documentation as to why/how this happened, and DHS to investigate and file a complaint. [REDACTED], Licensing Coordinator Assistant.

05/11/10 GUTD – Judon Academy – Case #IB55373

OIT received information regarding concerns about a client being fed the same thing every day and getting in fights with other kids. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

04/29/10 GUTD – F/C – Case #CQ53934

OIT received information regarding a client saying she was involved in an altercation with her foster provider's daughter. The incident report and assessment and evaluation were reviewed. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

03/18/10 GUTD – Case #BQ04268

OIT received information regarding a client and the high level of amphetamine in his system. The incident reports, documentation from the emergency room, service plan, assessment and evaluation and progress update has been reviewed. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

03/16/10 GUTD – Foster Care – Case #ET26558

OIT received information regarding police responded to the client's home. Client was running in and out of traffic and throwing rocks at the Foster Care home. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

02/10/10 GUTD – Foster Care – Case #HM39929

OIT received information regarding a client was locked in his bedroom and the foster family uses the stove and oven to heat the house. Locking the bedroom door from the outside and using the stove and oven to heat the house are concerning. This is a performance issue. Sent in on 02/08/10 OIT received information regarding a client said he is often locked out of his foster parents' home. The assessment and evaluation and service plan were reviewed. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

2/8/10 [REDACTED] Foster Home

Client reported he is often locked out of his foster parent's home. No investigation.

12/15/09 GUTD – Foster Parent – Case #GL96229

OIT received information regarding a client was left unsupervised with a younger child. The incident report, treatment plan and a safety plan were reviewed. FCP was supervising the clients appropriately and

immediately intervened when she thought client was inappropriate. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

11/18/09 [REDACTED] Foster Home – Case #AW92581

OIT received information regarding a client received an inappropriate voicemail message from her foster mother. Client is at her friend's house and scared to return to her foster home because of a message she received from her foster mother. OIT will be conducting a formal investigation. [REDACTED], Licensing Coordinator Assistant.

12/22/09 OIT completed their investigation and determined that the allegation is substantiated. The voicemail was determined to contain profanity and be threatening, which is determined to endanger the child's health and wellbeing. OIT requires the program to follow their policies regarding this substantiated finding. Licensing sent letter of compliance on 12/28/09. [REDACTED], Licensing Coordinator

2/8/10 Foster parent appealed decision; it was upheld.

3/11/10 BCU denied approval of this foster parent.

3/22/10 GUTD removed all children from this home, who is no longer certified. [REDACTED], Licensing Coordinator

11/12/09 [REDACTED] Foster Parent – Case #ET26558

OIT received information regarding a foster parent threatened her foster child. The incident reports, additional documents and treatment plan were reviewed. Threatening to hit a child is inappropriate, but it does not appear this incident endangered client's health or welfare. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

10/13/09 [REDACTED] Foster Parent – Case #ET26558

OIT received information regarding a client threw rocks at her foster mother's vehicle. Police arrived at client's foster home, as client had been reported a runaway. Client was standing in the drive when police arrived. Client told police her foster mother threw her clothes down and then told her they were not hers. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

10/05/09 GUTD – Foster Care – Case #HD82879

OIT received information regarding a client having athlete's foot and he did not receive medical attention for it. The incident reports were reviewed. GUTD attempted to treat client's athlete's foot. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

09/27/09 [REDACTED] Foster Home – Case #AQ70955

OIT received information regarding a client was beaten up by the foster mother's boyfriend when she was left home alone with him. OIT will be conducting a formal investigation. [REDACTED], Licensing Coordinator Assistant.

11/17/09 OIT completed their investigation and determined that the allegations are substantiated. The report indicates that a foster child was left alone by her therapeutic foster parent and was assaulted by her boyfriend. The report indicates that the CARES evaluation states "very concerning is the fact that [the child], who has been identified as an adolescent with significant behavioral problems was in a foster placement that was so inadequately supervised that she could be assaulted in that foster home." There were concerns raised in the report regarding the foster parent's practice of living in a separate residence that the foster girls and the challenges this poses for providing appropriate supervision. Required Action: GUTD is required to follow its personnel policies regarding staff with a substantiated finding. GUTD is required to review their supervision policy for foster parents (regarding foster parents living in separate quarters). Due within 30 days. [REDACTED], Licensing Coordinator

12/28/09 Licensing sent letter requiring the agency to take personnel action with the identified foster

parent. [REDACTED], Licensing Coordinator

3/17/10 BCU denies approval for this foster parent. GUTD coordinates removal of children. This parent is no longer certified by GUTD. [REDACTED], Licensing Coordinator

6/2/10 Received info from BCU that [REDACTED] has appealed decision by BCU not to approve. During prep, Hearings Officer discovered that [REDACTED] had applied thru GUTD to be a foster parent at a different address. Licensing inquired about this and Dr. Holden denied they were in the process of certifying [REDACTED]. [REDACTED], Licensing Coordinator

09/22/09 GUTD – Judon Academy – Case #CZ17853

OIT received information regarding a client running away from his foster home with another peer. There are concerns regarding [REDACTED] mental health treatment. OIT will not be conducting a formal investigation. [REDACTED], Licensing Coordinator Assistant.

12/11/09 OIT completed their investigation and determined that all four allegations are *not substantiated*. The report indicated that the investigation was hampered by a lack of clear documentation outlining the child's expected level of supervision while in GUTD care. All witnesses had varying understanding of the supervision requirements. The report could not tell if the foster parents were negligent in their supervision of the child. OIT requires the agency:

- 1) Formulate a procedure to ensure caseworkers for all children receiving care are adequately informed of the existence and histories of all other foster children in the home
- 2) Clarify for all GUTD foster parents the level of communication these parents are expected to maintain w/the child's caseworkers, parents, treatment providers and treatment team members.
- 3) Formulate a procedure to ensure the expected level of supervision of each foster child receiving services in foster care is clearly and fully indicated in writing and in GUTD's documentation. All due within 30 days of the report. [REDACTED], Licensing Coordinator

09/22/09 [REDACTED]

Director has hired a therapist, who has a Master's Degree and is on site weekly to meet with the kids, do groups, and 'work with parents.' [REDACTED] TX staff was concerned that child was a threat to himself and others and recommended he be taken to the hospital ER. GUTD's foster parent showed up to pick child up telling the child he did not need to go the hospital, did not need [REDACTED] and he could attend GUTD school and see GUTD therapist. Multnomah County Mental Health called concerned that placement was not cooperating with the Day TX team's recommendations. N/NE Branch Manager asked a DHS worker to follow up and make sure the child was picked up and taken to an ER. Director became escalated on the phone and was referred to call the branch manager. Child is being referred to AKC sub-acute for stabilization with firm incident that has been reported to the hotline. [REDACTED], Licensing Coordinator Assistant.

Resolution: The allegation was Not Substantiated by OIT.

09/19/09 GUTD – Foster Care – Case #GL19551

OIT received information regarding several clients who were engaging in "fight club". Two clients denied participating in any fighting activity. At this time, there is no evidence during the incident. Clients were allowed unsupervised time in the community. OIT will not be investigating at this time. [REDACTED] Licensing Coordinator Assistant.

08/10/09 GUTD – Case #BQ38670

OIT received information regarding a client saying her former foster mother hit her. Client was moved to a new foster home and was there one night before she ran. Client ran again on 08/10/09, Based on limited information and client's inability to interview client, OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

08/03/09 GUTD – Case #EE78778

OIT received information that other peers while waiting for transport from [REDACTED] assaulted a client. When the transport vehicle arrived, two peers jumped out and began "pounding" on client, while GUTD

staff sat in the car, watching the incident and doing nothing to intervene. OIT will be conducting a formal investigation. [REDACTED], Licensing Coordinator Assistant.

10/9/09 OIT completed their investigation and determined that the allegation is *not substantiated*. There was no evidence that the staff failed to intervene. OIT requires the agency to review the requirement that agencies not conduct their investigations into alleged abuse. Due within 30 days. [REDACTED] Licensing Coordinator

11/9/09 Received a reply from GUTD regarding corrective actions. They do not believe they conducted an internal investigation – believed they used incorrect language in describing preparing incident reports. [REDACTED] Licensing Coordinator

07/25/09 GUTD – Case #HY23015

OIT received information regarding a client said his foster parent made him do push-ups to get into the house, made his sleep outside for three days and refused to provide him with clothes. Similar report on 06/28/09, there is no new evidence client was abused or neglected by his foster parents. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

07/24/09 GUTD – Case #ET26558

OIT received information regarding a client may have been neglected by foster parent. There is no evidence at this time. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

07/06/09 GUTD – Case #CH31096

OIT received information regarding a client saying another foster child hit her with a book and her foster mother did not care. The incident reports and both clients' treatment plans were reviewed. It does not appear client had any injuries. Foster parent was present and attempted to intervene when the incident occurred. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

07/02/09 GUTD – Case #HY82722

OIT received information regarding a client saying she is being neglected by her foster parent. Client said she has difficulty walking and foster parent's home is not handicap accessible. It does not appear any of the issues client reported are abusive. OIT will not be investigating at this time. [REDACTED], Licensing Coordinator Assistant.

06/29/09 Received information from RRC that

- 1) A child had run from GUTD and no run report was filed. The child was caught stealing been and sometime over the weekend tracked down another GUTD boy and beat him up.
- 2) Two GUTD boys arrested for armed robbery at Fred Meyer.

06/28/09 GUTD – Case #HY23015

OIT received information regarding a client said his foster father called him inappropriate names and threatened him. The treatment plan was reviewed. These comments would be inappropriate if they were made to client, it does not appear they would be abusive to client. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

06/26/09 GUTD – Case #HY82722

OIT received information regarding a client saying she wanted to be moved from her foster home. It does not appear any of the concerns the client reported are abusive. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

06/25/09 GUTD – Case #BU60749

OIT received information regarding a client not being supervised at her foster home. Client showed up with a foster sister at a friend's home, unsupervised. Client had permission to be at friend's home. The incident report and treatment plan were reviewed. There does not appear to be any restrictions regarding client going to these visits alone. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

06/25/09 GUTD – Case #HY23015 & #BB39127

OIT received information regarding a client beat up his peer and stole his money. The incident report and the treatment plan were reviewed. Both clients were allowed unsupervised time in the community. Client went back to his foster home and ran away again on June 26th, but went back to his foster home at noon. Peer left in the morning after he ate on June 27th. The reporter stated that police picked peer up on June 28th and took him to NAFY where he spent the night. Peer was placed at [REDACTED] on June 29th but ran away and his current whereabouts are unknown. It does not appear the foster parents neglected either client when this incident occurred. Peer is 20 years old OIT does have the authority to investigate allegations regarding persons over the age of 18. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

06/03/09 GUTD – Case #GU04981

OIT received information regarding a client being left unsupervised on a playground. The notes and supervision plan were reviewed. Foster parents followed him to the school and he was not alone. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

04/13/09 Tenino Court – Case #GO45484

OIT received information that a client was allowed to date a 23-year-old man. It does not appear anyone involved with client knew his true age. Client told staff he was 19 years old. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

03/27/09 GUTD – Case DQ11881

OIT received information that a client did not receive medication ([REDACTED] since he has been at the program. The incident report was reviewed. It appears GUTD made all efforts to get client his medication. It does not appear client has been harmed since the medication was stopped. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

02/06/09 GUTD – Case #CE59762 & #BO60553

OIT received information that a client threw a broken plate at his peer. The incident report was reviewed. Staff was present and attempted to intervene when the incident occurred. Staff responded appropriately to the situation. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

01/26/09 GUTD – Foster Home – Case #AT77985

OIT received information that a client had a bump on her head, client is allowed to leave the foster home for fifteen minutes and she ran away and it was not reported. The incident report and the intake referral form were reviewed. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

01/26/09 GUTD – Foster Care – Case #CJ36264

OIT received information that a staff yelled and swore at caseworker and the staff had been up for 3 days. Witness statements conflict as to what occurred. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

01/21/09 [REDACTED] Foster Home – Case #CE59762

OIT received information that a client was put on a city bus by his foster parent to get him to school on 01/19/09. OIT will be conducting a formal investigation. [REDACTED], Licensing Coordinator Assistant.

OIT concluded the investigation 3/9/09 and found the allegation substantiated for neglect. GUTD plans to maintain the employment of this individual at 9332 SE Tenino Court. 3/11/09 Letter to GUTD with required actions. [REDACTED], Licensing Coordinator

01/19/09 Tenino Court

Child reported being hit by a peer. OIT did not investigate.

01/19/09 GUTD – Case #BN82237

OIT received information that three clients' were outside the home running around when the police arrived at the home. The incident report was reviewed. Staff responded appropriately to the situation. OIT will not be investigating [REDACTED], Licensing Coordinator Assistant.

12/01/08 GUTD – Group Home – Case #CV34344

OIT received information that a client was in a car accident with staff and may not have had a seatbelt on. The incident report and service plan were reviewed. At this time, there is no evidence staff neglected client while riding in the car before or during the accident. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

11/25/08 GUTD Shelter – Case # DC86199 & EE78778

OIT received information that two clients were involved in an altercation and ran away. The incident reports were reviewed. It does not appear either child had any injury following the incident. OIT will not be investigating. [REDACTED], Licensing Coordinator Assistant.

11/15/08 Tenino Court

Client did not receive meds. OIT did not investigate.

11/08/08 GUTD – Group Home – Case #EE78778

OIT received information that staff videotaped a client during an incident when client attempted to make a weapon out of a pop can. This was reported GUTD did not have authorization from the legal guardian to videotape client. OIT will not be conducting a formal investigation. [REDACTED] Licensing Coordinator Assistant.

10/22/08 GUTD – Foster Care – Case #YPQ2252

OIT received information that a client took pills in an attempted suicide at her foster home and was admitted to ER. The incident report and notes were reviewed. OIT will not be investigating. [REDACTED], Licensing Coordinator Support.

07/22/08 GUTD – Case #GT60662 – CASE NOTES

Client states his meds have lapsed and he was psychotic last night. Client stated they were unable to get more meds. Member is taking him to the appointment tomorrow to get him more meds. OIT will be conducting a formal investigation. [REDACTED], Licensing Coordinator, Support.

Resolution: 10/16/08 OIT completed investigation and allegations were *Not Substantiated* and actions are to review their policies regarding intake of children and consider revisions to ensure medication is completed within 30 days. New admits arrive within 30 days supply of any prescription medication. [REDACTED]
[REDACTED] Licensing Coordinator Assistant.

07/20/08 [REDACTED] Foster Home - Case #CL36245

OIT received information that a male resident was pushed to the ground by a staff member. OIT will be conducting a formal investigation into the allegation of physical abuse. [REDACTED], Licensing Coordinator.

Resolution: 9/23/08 OIT completed investigation and findings were *inconclusive* due to different and irreconcilable descriptions of events. Questions were raised about staff understanding or the policy for physical contact with children. Required actions to be completed within 30 days are staff training on what constitutes physical intervention and/or restraint. GUTD to review their policies and procedures for documenting details of incidents that may result in injury. Train staff as necessary.

06/16/08 GUTD—Foster Care – See Case #CH54692

OIT received information that a male resident reported his foster father choked him. Another male resident stated no one choked or put their hands on male resident. No injuries. OIT will not be investigating. [REDACTED]
[REDACTED] Licensing Coordinator.

01/10/08 GUTD—See intake #93246800

Regarding a youth disclosed he had a sexual relationship with a foster parent. 01/14/08 youth denied even saying he had sex with foster parent. Licensor: [REDACTED]. Intake Referral sent to [REDACTED], Program Analyst. Closed at Screening.

11/30/07 GUTD—See intake #92244600

Regarding a youth coming into school acting very odd, told her teacher that she had messed up on her medication. The allegation of neglect by foster mother is unfounded. There is no indication that foster mother did anything negligent. CPS assessment required within 24 hours. Licensors: [REDACTED]. Intake Referral sent to [REDACTED], Program Analyst.

11/24/07 GUTD – Foster home see #92055600.

Foster mother was not very skilled at providing direction to child with her first menstrual cycle. Caseworker was informed about situation.

Resolution: Foster parent no longer works for GUTD.

10/30/07 GUTD – Dekum House #91306000 and BH28176

Foster parents Assessment unfounded. Allegations the home is dirty and not fit for children. The home was cleaned, and the executive Director expressed great concern when she discovered the home, she reported it was not acceptable.

Resolution: This home is no longer a certified foster home.

10/19/07 GUTD—See intake #91085100

Regarding a youth. Youth (provider #S94173), asked if youth would have sex with her. Youth told the foster child no. Closed at screening. Licensors: [REDACTED]. Intake Referral sent to [REDACTED] program analyst.

08/20/07 GUTD—Joshua House—See intake #89405100

Regarding youth. Concerns were reported about the home; that there was garbage piled to the ceiling, no fire exit, no place to sit, and garbage bags covering the windows. The new foster mother was just moving into the home and had her boxes around the house and was in the process of unpacking. The home was clean and well organized. There were no visible safety concerns. Closed at screening. Licensors: Tom van der Veen. Intake Referral sent to Derek Wehr, program analyst.

8/20/07 GUTD – see intake #89405100

Child complained that house was a mess. CPS viewed the home and [REDACTED] of GUTD also viewed the foster home. The foster parent had moved in but had not put all the belongings away yet. The home was cleaned and no concerns remain.

08/21/07 GUTD—See intake #89184900

Regarding a youth saying that his foster parents just left for vacation this morning. Youth does not know where he is supposed to be living. Foster parents are not out of town. Youth was taken back to his foster home. Licensors: [REDACTED]. Intake Referral sent to [REDACTED], program analyst

07/19/07 GUTD—See intake #88614900

Regarding a youth at the MAX station. Youth reported his uncle grabbed him by the back of his neck and shook him. Uncle also pulled youth around by the collar of his sweatshirt. Youth said he called 911. Youth told the officer he lives in a foster home and that his foster parent probably reported him as a runaway. The officer drove youth to his foster home and turned him over to his foster parent. Licensors: [REDACTED]. Intake Referral sent to [REDACTED], program analyst.

3/16/07 Give Us This Day—Foster Home—Case Notes #BL12387

In regards to a youth. Dr. Holden reports that they put youth a bus to OHSU, because OHSU said she should come by herself, since it is a private matter. A midwife [REDACTED] indicated that they would provide a cab voucher for youth to get back to her foster home. Youth has a habit of running. OHSU charge nurse reported that youth checked in. A social worker at OHSU advised that the cab voucher is not the best option for a youth that is a runner. [REDACTED], at GUTD, can pick youth up at OHSU once she is released. Licensors: [REDACTED]
[REDACTED]

03/02/07 GUTD – See case BR52018 #15, child

Regarding a report of a GUTD staff member appearing drunk at the school and vomiting. After further screening assessment it was determined this was a rumor about something that may have happened in the past but was not something that was witnessed by the caller or youth. No licensing action required. No further action necessary.

03/02/07 GUTD—See intake #84580800 regarding a youth. Approximately two years ago, staff member [REDACTED] threw him to the ground. [REDACTED] put hands around youth's neck and choked him; this left a red mark around his neck. [REDACTED] threatened that if youth told anyone, [REDACTED] would hit him. Another staff [REDACTED] did not do anything about it. Andre was contacted and shared that there is not currently a person named [REDACTED] working at any of their programs and does not recall ever having a person named Drake working there. Licensors: [REDACTED]. Intake Referral sent to [REDACTED], program analyst.

02/12/07 GUTD—FH—See intake #83976800

Youth was in her room and wouldn't come out, and when she finally did, there was a razorblade in her room, so her providers thought that she had slit her wrist and called police. Police transported youth to the hospital.

10/13/06 Haven House see case CZ04083 sequence #14 possible physical abuse of a youth from August 2005. This allegation was assigned and assessed as unfounded. No licensing violations noted. No further action needed.

10/10/06 Foster Parent, [REDACTED] – See intake #78621000

Concern that fire marshal was not let in to inspect the home. Licensing rules do not require fire marshal inspection. The zoning of this home will likely need to change. No licensing violations noted. Information forwarded to [REDACTED], program analyst. No further action needed.

9/13/06 Foster Parent, [REDACTED] Case dx56201

Regarding program reporting child is threatening to leave. Police contacted, program responded appropriately based on report. No licensing violations, information forwarded to [REDACTED] program analyst. No further action needed.

8/15/06 Reported concern from [REDACTED] after talking with his client he was not impressed with GUTD and believes there was a lack of intensive supervision.

8/7/06 Reported concern from [REDACTED] regarding children smoking off the property.

7/30/06 Tenino Court. See intake #79050200

Regarding a client alleging an assistant foster parent [REDACTED] located at 9332 Tenino Ct. is verbally abusive and drunk.

10/6/06 Information provided to [REDACTED] Program Analyst. He will contact [REDACTED] of GUTD to discuss this issue and provide me with the outcome of the discussion.

1/2/07 [REDACTED] reported to me that he discussed this incident with [REDACTED]. [REDACTED] assured [REDACTED] that this information was incorrect and the youth had reason to fabricate the story.

04/17/06 Foster Parent – I.D. #76326300.

Child ran away and reported foster parent locked her into the bedroom and would not allow her access to food or medications. Assessment was unfounded.

10/20/05 Staff person [REDACTED]

Allegation staff revealed sensitive personal information about a former client to store clerk and other customers of the store.

10/7/05 Meeting with GUTD discussing outcome of several 307 assessments. Delivered letter from [REDACTED] dated Oct 6 listing several corrective actions (Letter included at end of chronology). Also delivered letter from [REDACTED].

10/5/05 Unknown program. Child alleges poor supervision and inadequate food in spring of '05.

Resolution: none

9/4/05 Foster Home [REDACTED]

Allegation child ran at 10am contacted police at 6:30 pm requesting her own placement in another home because she does not like this foster home. No run report was filed.

Resolution: none at this time

8/31/05 Give Us This Day

Child alleges peers assaulted her and staff were aware but did not intervene.

Resolution: None at this time

8/31/05 Arbor House

CPS referral regarding a staff member with a serious criminal history. Including sex offending, compelling prostitution of a minor, rape, and possession of a weapon.

Resolution: 9/2/05 TC with [REDACTED] she will staff with [REDACTED] to determine if it needs further assessment. 9/30/05 received fax from CPS regarding this referral. [REDACTED] discussed the issue with Dr. Holden and Dr. Holden will let this employee go and he will no longer be working with youth in the program.

8/29/05 DHS meeting at Portland Hotline. Discussed concerns regarding GUTD. Present at the meeting was [REDACTED].

[REDACTED]. Issues of concern include but were not limited to:

1. Failure to report, programs awareness of [REDACTED] sexual risk prior to the 8/22.
2. Incident, staff sleeping when they were supposed to be supervising.
3. Staff CPS history.
4. Various open assessments.

8/23/05 Contracts temporarily suspended. Program informed at 11:30am.

See additional detailed information regarding this day's events in file.

8/22/05 Joshua House

Received information from a former Joshua House worker/transporter who reported that there are no sheets or towels at the Joshua House. The kids are sleeping on bare mattresses. Also claims that the staff are not professionals, but drug dealers and pimps.

8/22/05

Report came in regarding incidents that occurred on 8/5/05.

8/18/05 Arbor House

Caseworker alleges:

1. The home stunk when he visited.
2. The child on his caseload reported being struck by peers.
3. The child reported staff take the children to their own homes and other friends' homes.
4. The child reported staff give children cigarettes and allow smoking in the home.

8/18/05 Haven House

Caseworker indicates she was pinned up against her car by the father of a client. Concerns expressed that the program was giving information to the father making it unsafe for the worker.

Resolution: [REDACTED] spoke to Mary Holden. The dad had been "run off" by the program just prior to this incident. The program staff had run-ins with the dad before and had written incident reports regarding his behavior, which were faxed to the caseworker. The father confronted the worker down the hill, outside eyesight of the program staff. The worker then came to the program and asked to use the phone.

8/18/05 Haven House.

[REDACTED] took a call from a disgruntled staff. She had just quit her job over a wage dispute. Alleges there is not adequate food at Haven house. Claims staff used their own foodstamps to buy milk and butter. Claims they have ripped off a number of employees in terms of wage payments, including bounced checks. She was willing to make a formal complaint and had a packet ready to send to BOLI for a wage and hour complaint. She also reported she contacted channel 12 to do an investigation, but they didn't return her calls.

Resolution: None. Also see note from 7/19/05.

8/16/05 Arbor House.

CPS allegation. Open with 5 day response. Client reports staff [REDACTED] is racist and made threatening remarks to them. Two boys walked away from the program and [REDACTED] allegedly said he'd "have someone take care of them". The boys allege they saw individuals in a car talking to [REDACTED] who then followed them. They allege the individuals in the car shot a gun in their direction.

Resolution: CPS open case with 5-day response. CPS unfounded.

8/13/05 Arbor House.

Staff reported an unnamed child as a runaway. Staff did not know the name or date of birth of the child. Police contacted three employees of GUTD including [REDACTED] but was unable to get the name of the child. Through their own investigation with the Juvenile Department the police were able to discover the name of the child three days later. The child was still on the run.

Resolution: None at this time.

8/10/05 Haven House

CPS complaint regarding a report that one of the girls at Haven House is being assaulted by kids and staff. Client has a black eye from an incident at the program. She also alleges that a fire was set at the program – staff knew but didn't report the incident to anyone. Caseworker was concerned that client may have been to her mother's house (whom she is prohibited from seeing) as she had a key to her mother's house in her belongings. Caseworker also alleges the program allowed the client to see her boyfriend, who was prohibited.

Resolution: Closed as screening. [REDACTED] spoke with Mary Holden. Alleged perpetrator is no longer at the program. Person reporting is borderline IQ and also has been moved to another home.

8/9/05 Haven House

CPS report that staff request children restrain other children, staff let a child assault another child, staff has poor boundaries with children, share too much personal information with children, and do not supervise the children adequately.

Resolution: Incomplete, however see 8/8/05 information.

8/8/05 Haven House

CPS allegation by client's father. Client was allegedly left home alone while other clients went to group across town. She was allegedly home alone for 30-40 minutes.

Resolution: Closed at screening. [REDACTED] spoke to Mary Holden. The program indicated this client ran away from the group on the way to the bus stop to go the anger management group. Staff called the program office, and was told to take the girls and return to the house. When they returned to the house, the runaway client was there talking on the phone. They believe she came through the window where the air conditioner was. [REDACTED] also discussed this incident with [REDACTED]. [REDACTED] faxed a copy of the incident report and additional notes on 8/11/05.

8/7/05 Give Us This Day

Reported concern from [REDACTED] regarding children smoking off the property. [REDACTED], Licensing Coordinator.

8/6/05 Dekum House.

CPS referral assigned. Allegation of a client being threatened by unnamed staff and cut with a knife by unnamed staff.

Resolution: CPS Assessment unfounded. Remaining issue regarding child running and process for returning child to program

8/5/05 Dekum House

Client at GUTD office took knife from staff kitchen and held to his stomach. The following day child ran away after hearing sad news about a family pet. See also 8/6/05

8/5/05 Joshua House

CPS received an allegation of a gang rape in the program allegedly occurring on August 5, 2005. CPS assigned for assessment. Two DHS transport staff were at the home at approximately 10pm. They report one staff person present but not supervising children. Rather was lying on a blanket watching TV downstairs. All the children were upstairs. Also report home smelled of urine and was minimally furnished.

Resolution - Two founded assessments. Pending criminal charges against child.

8/5/05 – Joshua House CPS.

Neighbor called to complain about noise and trouble at Joshua House. Also reports frequent incidents of violence, multiple police contacts, and a lack of adult supervision. On 8/4/05 police responded to disturbance at the house involving a 13 year old. He was out of control and scaring other children and staff but hadn't hurt anyone. Police took him to Emanuel and he was admitted.

Resolution: Closed at screening. Additional information needed. Public pool may have a report as well.

7/25/05- Unknown foster home

Child reports other kids teasing him without intervention of Foster parent. Also reports Foster parent grabbing him and threatening him with a knife or key. Also reports not being allowed to call caseworker.

7/19/05 Terry

Terry staff member [REDACTED]. Police involvement. Client ran after multiple incidents at the pool and in the van. Allegation staff threatened child with knife, threatened child with a hammer, punched him in the stomach, calling child names, staff driving without license, staff has a criminal history, staff is currently on probation, staff has founded CPS history, staff did not file a run report on child.

Resolution: See multiple incident reports. Staff's criminal history, probation, and CPS history was confirmed. Police did remove child from program, bringing child into protective custody, due to the concern for the child's welfare. Additional information needed 9/2/05 TC with [REDACTED] to determine if it needs further assessment.

7/19/05 Haven House

Licensors [REDACTED] received a call from a former GUTD employee ([REDACTED] who wishes to remain anonymous). After 3 months of employment, she stated that she has been temporarily laid off. She called to report numerous violations:

- She reported she and other employees brought their own food for the children as some of the food was out of date. (The county sanitarian inspected the facility and the facility was not in violation. I also inspected on more than one occasion, I discovered frozen beef that was past "best if sold by date" but still seemed reasonable.)
- She also reports working 24-hour shifts and was not allowed to sleep.
- She reports being paid \$50 for working 12 hours and \$100 for working 24 hours. This is less than minimum wage. She said she would go to the Bureau of Labor and Industry.
- She reported garbage not being picked up for two weeks due to non-payment.

7/19/05 Joshua House

Staff reported to CPS that client threatened staff with a knife. Staff was able to take the knife from the client without injury.

7/18/05 Haven

CPS is currently assessing allegation staff instructed client to assault a peer. The client sustained several injuries including a broken nose.

Resolution - CPS founded against staff.

7/14/05 Joshua House

CPS allegation involved an altercation between 2 boys. One produced a small knife, which staff took away. CPS includes incident reports from the program.

Resolution: None at this time.

7/?/05 Haven House

Client now placed in another program after leaving Haven House (see 8/10/05) has a black eye from an incident at the program. She also alleges that a fire was set at the program – staff knew but didn't report the incident to anyone. Caseworker was concerned that client may have been to her mother's house (whom she is prohibited from seeing) as she had a key to her mother's house in her belongings. Caseworker also alleges the program allowed the client to see her boyfriend, who was prohibited.

7/11/05 Joshua House

A child with a history of touching other children is alleged to have inappropriately touched a peer in a sexual manner in a shared bedroom at night.

Resolution - Children have since been separated.

7/8/04 Foster parent [REDACTED]

Allegation the program/foster parent has had a lack of follow through with medical appointments.

Resolution - No response requested of agency, did not receive report until 3/14/05.

07/05/05 Haven

Allegation staff smoked marijuana with clients.

Resolution – No response requested of the agency. We did not receive the report until 7/20/05.

07/05/05 Terry

Allegation client was locked out of home unsupervised for several hours.

Resolution - No response requested of the agency. We did not receive the report until 7/18/05.

06/30/05 [REDACTED] visited programs and discussed licensing issues with [REDACTED]

06/29/05 Terry

Police report GUTD staff was "out of it"

- Allegation staff was unable to spell clients name when asked.
- Allegation staff was unable to communicate effectively the approximate height of a client.
- Staff was not available by phone or in person after filling a run report.

Resolution – No response requested by the agency. We did not receive report until 7/14/05.

06/27/05 Haven

Allegation a child did not have access to a towel for bathing.

Resolution - Discussed this with [REDACTED] and visited the program on 6/30/05. He showed where children access towels and several clean towels were available. He reports staff launder the towels.

06/13/05 Haven

Allegation food is outdated.

Resolution - I visited program on May 25, 2005 and found no concerns. Sanitation inspection occurred on June 7, 2005 and found no concerns related to the storage or serving of food. I again visited the program on June 30, 2005 and did find frozen meat past the "best if sold by" date, however it did not appear concerning to me as it was well frozen.

06/02/05 Haven

Allegations of:

1. Client to client physical aggression
2. Clients restraining youth
3. Staff behaving unprofessionally- yelling and arguing in front of clients.
4. A GUTD procedure requiring 24 hour room seclusion if client refuses to go to school.
5. Documentation of what appears to be an inappropriate OIS hold.

Resolution – No response requested of the agency. We did not receive report until 7/13/05.

05/25/05 [REDACTED] visited many of the facilities of GUTD and discussed several of the above issues.

05/23/05 Haven

Report from another program that staff and clients went to another program to pick up a client's belongings. The report states the GUTD clients were behaving rudely and did not appear to be under the control of the GUTD staff. The GUTD staff did apologize for their behavior prior to leaving.

Resolution - [REDACTED] informed [REDACTED] of this concern. He had not been made aware of this incident prior to my informing him. See also 5/25

05/22/05 Haven

Allegation the home was dirty and there was not enough food.

Resolution - [REDACTED] visited program on May 25, 2005. The home was clean and fully stocked with food.

05/18/05 Arbor

Allegation staff assaulted client. Client had bruises and abrasions but was not forthcoming with information.

Resolution – No response requested of the agency. We did not receive report until 7/20/05.

05/12/05 Haven

Children engaged in physical fight sustaining minor injuries.

Resolution - [REDACTED] discussed incident with Andre on May 25.

05/12/05 Police liaison meeting

GUTD staff and E-Desk staff attend. Police calls are reaching a "public nuisance level". Four strategies to be implemented:

- 1) GUTD to secure phones in the homes & provide staff with a cell phone for emergencies;
- 2) Staff will remain available, accessible and professional if police are called to the home & staff will follow through with pressing charges when appropriate;
- 3) GUTD will look at staffing ratios & implement enhanced staffing during high risk times;
- 4) Andre will work to match children with the milieu.

05/11/05 All programs and foster homes

Report that GUTD hires and certifies staff and foster parents with criminal histories. Report included information about a foster parent GUTD certified who had a criminal history and whom DHS would not certify as a foster parent.

Resolution - [REDACTED] discussed the specific details of this information with [REDACTED] on May 25, 2005.

05/10/05 Haven

Allegation staff are smoking pot and taking prescription drugs inappropriately.

Resolution: [REDACTED] discussed this allegation with Dr. Holden.

05/09/05 All Programs and foster homes

- Report of concern that agency does not report needed information.
- Concern reported that the program staff is not professional.
- Concern reported that the program has more children then allowed or then they can handle.
- Workers are frustrated because program staff are hard to reach

Resolution: These issues were brought to the attention of the program by [REDACTED] at a meeting on May 9, 2005. [REDACTED] GUTD management would review the concerns and requested DHS workers address the agency directly if and when they had additional concerns.

05/05/05 Terry

Client broke window and injured himself requiring stitches. Police report a high amount of involvement with this program.

Resolution - See May 25

05/03/05 Turner foster home

Allegation an adult male made inappropriate sexual comments to client. Licensors: [REDACTED].

05/03/05 Turner Foster home

Allegation an adult male made inappropriate sexual comments to client. Girls ran away to New Avenues for Youth.

Resolution – [REDACTED] submitted written report of his investigation.

05/03/05 Terry

Allegation client is given condoms and encouraged by peer clients to use them with a same aged neighbor. Client reports he is uncomfortable in his current placement.

Resolution - See May 25

05/01/05 Haven

Allegation staff smokes marijuana. Possible failure to file run reports for two clients. Licensors: [REDACTED]

Resolution – [REDACTED] and Dr. Holden discussed the validity of this issue.

04/27/05 All programs and foster homes

Concern the foster homes have more children than they are allowed to have or can handle.

Resolution – [REDACTED] investigated and provided the numbers of children. Although they are high, they do not violate licensing rule.

04/11/05 Terry

Open CPS assessment. Client has several injuries including burns, abscessed tooth, scratches, bruises, and other injuries. Allegation of failure to supervise this child and failure to seek medical attention when necessary.

Resolution – CPS assessment founded. Unnamed perpetrator.

03/23/05 Haven

Allegation that staff stole money from client, cussed at client, and made inappropriate comments about clients. Police involved. Client vs. client assault. Staff and other children retreat to bathroom and await police. Program and staff report they did not steal from clients and it was other clients not staff which cussed and made inappropriate comments.

03/24/05 [REDACTED] visit program.

4/2/05 [REDACTED] spoke with [REDACTED] regarding the 3/23/05 incident. Incident Report was requested and faxed to Treatment Services.

Resolution - Please see April 21, 2005 letter for required actions and recommendations.

02/17/05 Terry

CPS assessed allegation of staff threatening children. The assessment was unable to determine. Remaining concerns:

1. The staff did have a criminal history. The program was aware of the history and did have several letters of recommendation for this staff. They did dismiss him following this incident.
2. Clients smoking of cigarettes seem to be condoned by staff.

Resolution - Recommendations regarding the above issues were given to the agency by CPS.

02/10/05 Joshua House

CPS Assessment of 10/6/04 Joshua House incident completed, unfounded. Remaining concerns:

1. Consequences of client aggression are inconsistent.
2. Client no smoking policy is not being followed.

Resolution – Recommend consequences for aggressive behavior. Also recommend strict enforcement of no smoking and no lighters in facility. Agency reports they are complying with recommendations.

Agency reports they corrected issues leading to concerns.

11/30/04 Joshua House

Child injured during OIS approved restraint.

Resolution - [REDACTED] reviewed incident reports and verification of OIS training.

11/03/04 Unknown program or foster home.

Allegation a child was placed in an Adult foster care home. Concern reported about staff's professionalism.

Resolution - No response requested of agency, did not receive report until 3/14/05.

10/06/04 Joshua House

CPS assessed allegation of neglect. Assessment finding was unfounded for neglect. However, a client did burn another client with a lighter.

Resolution - See 2/10/05

09/29/04 Arbor

Allegation of staff threatening client.

Resolution- [REDACTED] discussed [REDACTED] and Dr. Holden who assured me confidently it was the client threatening the staff.

08/11/04 Foster parent [REDACTED]

Concern reported about lack of foster parent's professionalism.

Resolution – No response requested of the agency. We did not receive report until 3/14/05.

08/09/04 A wife of a former employee of Give Us this Day called and wrote a letter of complaint. There were several issues that were listed and 5 were licensing issues. They are:

1. Falsifying degrees of employees
2. Bouncing payroll checks.
3. No structured curriculum for clients
4. Nutrition and meals not adequate.
5. No heat during winter.

Resolution - I called Dr. Holden and brought these issues to her attention. She assured me that none of the complaints were true and responded to each complaint in the following way:

1. Falsifying degrees of employees

She faxed copies of degrees and transcripts of several employees.

2. Bouncing payroll checks.

She faxed copies of payroll checks that had been cashed and returned by the bank, regarding the former employee listed in the above section.

3. No structured curriculum for clients

She faxed several copies of service plans on several of the youth that have been or are currently in the program.

4. Nutrition and meals not adequate.

She faxed several copies of meal plans used by the Joshua House.

5. No heat during winter

She faxed a copy of a paid oil bill.

A wife of a former employee of Give Us this Day brought to my attention several concerns. The program addressed each of the items that were of concern. Evidence of a licensing violation does not appear to exist. None of the issues could be verified and rather the program provided evidence that the allegations were not true. Licensors: [REDACTED].

07/30/04 Joshua house

Allegation staff just "hang out and watch TV". Report also indicates the clients are not well groomed.

Resolution - No response requested of agency

07/08/04 Foster parent [REDACTED]

Allegation the program/foster parent has had a lack of follow through with medical appointments.

Resolution- none, did not receive report until 3/14/05.

7/30/04 Joshua house

Allegation that staff just "hang out and watch TV". Report also indicates the clients are not well groomed.

7/8/04 Foster parent [REDACTED]

Allegation the program/foster parent has had a lack of follow through with medical appointments.

6/3/04 - Unknown program or foster home

Allegation clients are allowed to watch sexually provocative movies.

Resolution - Program will no longer allow R rated movies.

06/01/04 Meeting w/GUTD

Staff [REDACTED] and [REDACTED] to discuss "lack of supervision issues".

Resolution - GUTD committed to hire 2 extra staff working 2-6 for the summer.

4/2/04 Joshua House

Client was left unsupervised for unknown period of time.

4/2/04 Joshua House

Client was left unsupervised for unknown period of time. Client was waiting outside the house when a caseworker attempted to drop off a youth at this placement.

Resolution-see 6/1/04.

5/5/03 Unknown Foster Home

Date Investigation Completed: May 8, 2003. There were two CPS "consults" regarding the conduct/behavior of a foster parent at GUTD. I called provider on 5/6/03 to discuss. Took copies of complaints on 5/8/03 and received a written response on 5/9/03. Unsubstantiated report. Foster parent interviewed by [REDACTED], denies having made any of the alleged comments. Program interviewed the foster parent and determined that the allegations were not substantiated. CPS considered it to be a "consult". Appropriate action taken by provider. See attached report in file. Licensor: [REDACTED].

Date of Complaint: There are 7 complaints from 1-9-03 thru 2-27-03

Date Investigation Completed: April 10, 2003

Agency: Give Us This Day

Licensor: [REDACTED]

Complaint: Complaints called into Hot Line

1. 2-20-03 Foster mother and child in power struggle.
2. 2-20-03 Child not picked up from school
3. Assault of Foster parent by foster child
4. Trash in facility, no food or water, forced labor, 2 boys in program together that weren't supposed to be together

5. Fire in kitchen, assault of client by another client
6. Inappropriate medical attention
7. Neglect of client, physical injury, same as incident #5

Agency Response/Investigation:

#1 I reviewed incident report done by GUTD. Incident did happen and child was placed in another home. Client had long history of this type of aggressive behavior. She was unable to be placed in any other program and GUTD was asked to take her on special contract by RRC. Program was aware of issues but was willing to try placement. Placement actually lasted over 30 days. No gifts were taken from client.

#2 Information correct. Incident report written and reviewed. New staff could not locate school. Child ultimately picked up by foster parent. As a result GUTD has contacted the school and given them the GUTD emergency phone number should a situation needing immediate attention arise again.

#3 Child did in fact assault foster parent. Incident report written and reviewed. Came to program with history of assaultive behavior. Again it was special contract through RRC, as no other placement could be found. Program agreed to try. Child placed in detention and charged with assault. Did not return to program.

#4 Trash company went out of business and there was lag time between them stopping and new company starting. Trash did accumulate but was dealt with ASAP according to Director. The facility has never been without food or water according to director. CPS follow up confirmed there was food and water in house. Children did do volunteer work at another facility according to director. Clients confirmed voluntary labor at Tri-CORN. There was no referral information given that the 2 boys in question should not be around each other. Again both were on special contract placed by RRC and had history of assaultive behavior. There was physical altercation between the two. Police investigated. No charges. Special report written to document this incident by director.

#5 According to director there never was an incident of fire in the kitchen. Clients never allowed in kitchen without staff per policy. Physical assault of client by another client did occur. Clients had history of assault that created need for RRC placement on special contract. Police investigated no charges.

#6 Child did burn hand while supervised in kitchen. Incident report written and worker notified. Child refused to keep bandage on hand. Staff reportedly put on burn ointment, not hydrogen peroxide. Shift report documents child continually removing bandages.

#7 This appears to be same incident described in allegation #4. Same date time and two boys did get into altercation with one receiving black eye and cut lip. Police investigated no charges.

Conclusion/Resolution:

There are a number of incidents alleged here in a short period of time. The provider was able to provide documentation of the incidents and how they happened, with the exception of the fire in kitchen which GUTD said never happened. The level of need for clients that are served in this program is very high. Everyone is placed there on special contract by RRC because no other placement can be arranged. RRC has indicated they are in fact very difficult clients.

Summary:

I spent approximately 2 hours with Mary Holden and [REDACTED] regarding these issues. There was a period where there were a lot of incidents happening both at Joshua House and in the foster homes. This coincided with the preparation for the opening of TRICORN, a new facility that Mary Holden is involved in operating. Mary and [REDACTED] indicated that their level of supervision wasn't as high as usual during this period. There was adequate documentation of and explanation for all the incidents that occurred.

These really appear to be more programmatic issues. Since there is a liaison involved with this program it would seem that would be a good place to start. I strongly suggested that GUTD meet with the liaison (and manager if necessary) to discuss the role and function of Liaison to GUTD. This could be a very good solution to some of the issues that will appear if GUTD continues to take the level of clients that they currently accept.

GUTD has made significant progress in their documentation of incidents and in having up to date policy and procedures in the past year. Hands on program consultation from a liaison would be an added benefit.

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11/28/01 Unknown Foster Home

There are two different concerns in regard to GUTD. Both concerns were referred by the Hotline and were sent to licensing for information and response purposes.

- Phone in by caseworker 3-9-01. Reports the FC home was not notified for a few weeks that they moved.
- Phone by landlord 3-6-01 alleging non-payment of rent, filthy conditions and possible mistreatment of the children. The other side details a landlord who won't fix defective items, comes into property illegally and refuses to move belongings.

11/28/01 Joshua House

Concern that a child in Joshua House had been placed or locked in a "quiet room" and still continued to engage in out of control behaviors. Advised that using any sort of seclusion in a distinct physical place. Relayed that this practice is in no way appropriate for children served by her agency.

11/28/01 [REDACTED] Group Home

SCF staffer called with concern about child not receiving prompt medical attention, rude or brusque behavior on the part of [REDACTED] and defensive attitude. Mother of child was in attendance Caseworker moved the child after consulting with Dr. Holden.

11/28/01 Unknown GUTD Placement

The Hotline received a call from a mandatory reporter regarding a boy at GUTD. Counselor had been trying to reach anyone at GUTD to come to the school as the boy had been engaged in troubling behavior. School policy is to notify the police and parents.

08/27/01 Unknown Foster Home

A 307 was generated by the Hotline in December 2000. The concern is that a client did not take her medication while in a GUTD foster home.

08/27/01 Unknown Foster Home

Report to Hotline in March regarding an allegation of rape in the foster home. Case was resolve via Portland Police.

10/01/89 Give Us This Day becomes licensed private child-caring agency.

October 6, 2005

Dr. Mary Holden
Give Us This Day
2536 NE 15th
Portland, OR 97212

Dear Dr. Holden,

The purpose of this letter is to provide corrective actions to Give Us This Day related to licensing violations that have come to our attention over the past several months. It is my understanding that local law enforcement and Child Protective Services continue to investigate and assess additional allegations. The outcome of those investigations and assessments may create need for further licensing corrective actions. I will contact you as soon as reasonably possible when I receive the outcome of these additional investigations and assessments.

Corrective Actions

- a. Due to the high number of complaints and concerns received (over 30 in less than 12 months) regarding treatment of children in Give Us This Day, the agency must notify the Residential Treatment Services and Licensing Unit when a critical event occurs in the operation of the agency that is likely to come to the attention of the media, law enforcement agencies, first responders, Child Protective Services or other regulatory agencies or is likely to cause complaints or generate concerns. A similar action was requested of your agency in the April 21, 2005 letter from Kathy Spear and me.
- b. In 2005 there were at least four complaints received in which children ran away and staff did not make a complete run report or notify the legal guardian. Please assure required notification to other parties will occur by providing a current policy regarding incidents such as run away.
- c. In 2005 there were at least four complaints received in which contact with the program (administration or the home in which the child resides) was not possible in an emergency situation. Please provide a policy in which the agency will be available for contact in an emergency. Be sure to include how communication can occur between administration and direct care staff or foster parents.

Issues related to some of these complaints were discussed in a meeting with representatives from Give Us This Day, Child Protective Services, and Portland Police on May 12, 2005. At that time Give Us This Day agreed to secure phones in their homes & provide staff with a cell phone for emergencies, in addition to assuring staff would remain available, accessible and professional.

- d. As described in my letter to your agency dated April 21, 2005 Incident Reports reviewed address the incident but did not address the interventions that the program staff likely performed. In some cases, the same behavior occurred over and over and there were no concrete steps identified to change the behavior. Please fully document the behaviors of the youth, the interventions the program will implement as a result of the behavior, and your administrative review or oversight. Please provide a plan to assure staff complete incident reports accurately and appropriately.
- e. As described in my letter to your agency dated April 21, 2005 as your agency was out of compliance with ORS 413-210-0070 (10) requiring regular employee evaluations. Please assure all employee files have current employee evaluations and job descriptions.
- f. Give Us This Day hired at least one employee with a serious criminal history. Due to this licensing violation, the maintenance of documentation which includes the details of employee criminal histories and your rational to proceed with hiring is critical to maintain. This documentation may improve compliance with ORS 413-210-0070 (2). This rule requires "consideration of the relationship of the facts supporting the conviction to the specific occupational requirements for the job assignment..." More than knowing if an employee has a criminal history or not it is critical to know the "facts" of the criminal history if a criminal history is found. It does not appear the facts related to specific employee's criminal history have consistently been considered, as at least one former employee has a criminal history which includes a crime related to the prostitution of a minor. In addition to what was in the letter dated April 21, 2005, if in the future Give Us This Day hires an employee with a criminal history please provide documentation supporting the rational to hire. It is also important to note that the licensing rule regarding foster parents prohibits approving an applicant with a founded CPS background (413-220-0110 [1]). Please provide written assurance that there are no current foster parents certified by Give Us This Day with a founded CPS history.
- g. As we discussed in our meeting on August 5, 2005 Give Us This Day must consider and make appropriate decisions regarding admission of children into the program. Of the many issues to consider, the following have significant importance: your agency's current population, the behavioral history of the children being referred, and your agency's ability to safely supervise and meet the needs of the children being considered. Please include a copy of the admission criteria. When necessary please make distinctions between the different residential and foster care programs within Give Us This Day.
- h. At our meeting on August 5, 2005 a list of concerns and complaints was provided to your agency to assist you in understanding the volume of reports we have been receiving. Since our meeting additional concerns have come to

our attention. Please review this list and consider the more recent issues for patterns and trends; provide a summary of your conclusions and your plan for improvement.

- i. At our meeting on August 5, 2005 we requested a copy of a staff schedules for each house. Additionally, due to the findings of the Child Protective Services assessment of [REDACTED] and the lack of supervision that occurred, please include a description of how changes occur in the schedule when the needs of children require additional staffing. Also please provide a written description of minimum supervision that is required in a Give Us This Day certified foster home.
- j. Due to the findings of the Child Protective Services assessment of [REDACTED] incidents which occurred in the Terry House and other complaints which describe children's access to cigarettes, lighters, and other contraband, please provide a policy or procedure which will assure children do not have access to dangerous or inappropriate items.
- k. Our office has received allegations that staff do not receive minimum wages as required by the Bureau of Labor and Industry. As licensing rule does not have specific requirement about this subject I highly recommend complying with all state and federal laws regarding these issues if they are not currently being complied with.
- l. In 2005 there were at least six complaints received regarding food availability for children in the program. As this concern continues to be raised please provide your agencies budget information related to the expenses incurred regarding purchasing food for children in the program. Any further written clarification of how meals are provided for children would be appreciated.
- m. Due to the founded Child Protective Services assessment of [REDACTED], who was subsequently dismissed from employment please submit Give Us This Day's current restraint/seclusion policy and required staff training.

As we scheduled, earlier I will be completing the licensing review of Give Us This Day on October 20 and 21, 2005. Please make corrective actions available for review at that time.

If you have any questions or need clarification of any of these items please do not hesitate to give me a call at any time [REDACTED]

Sincerely,

Tom van der Veen
Licensing Coordinator

To: Tom VanderVeen, OLRO
From: James Myrick-Duckett, OAAP
Date: December 17, 2012

Tom,

Marie indicated she and you met to discuss GUTD last month, and you wanted information that described a brief summary of facts related to our proposal to include an additional allegation naming either GUTD or its executive director. Please consider the following and let us know your thoughts:

1. History of case

The investigation began with an allegation that GUTD Foster Parent/House Manager [REDACTED] neglected to appropriately supervise [REDACTED], resulting in [REDACTED] engaging in sexual activity with an adult. This allegation stemmed from a disclosure [REDACTED] made subsequent to a failed polygraph.

██████████ was ██████ years old when he was placed at the GUTD Joshua House around 04/11/11, and 15 years old when he left the house on 08/07/11. GUTD refers to the house as a foster home, which seems to have coincided with OLRO records, yet GUTD owns the residence and has managers who work there.

Concerns raised about GUTD Executive Director Mary Holden, PhD related to the allegation include:

2. Hiring practices

Witnesses stated Holden hires individuals and has them work with youth, either before completing the background check process or without submitting a background check. ██████████ said some of the individuals have known criminal histories.

3. Coaching staff for investigatory interviews

Witnesses said Holden coached staff what to tell OAAPI investigators, and then debriefed with staff after interviews. ██████████ said he lied in previous investigations based on Holden's coaching. For example, ██████████ said he lied to one investigator about Holden's daughter, ██████████ being in the house (an allegation involving youth finding marijuana reportedly belonging to ██████████ stated he repeatedly spoke to Holden about the challenges having ██████████ living in the house with young males who had sex offender issues presented, as ██████████ provided adult escort services and maintained a Website depicting those services, had marijuana in the house and walked about in her bathrobe. ██████████ stated he was not sure if it was legal or not, but Holden allowed ██████████ to continue living there and he was unaware of ██████████ going through the DHS background check process. In the previous investigation, Holden stated ██████████ lived at the Joshua House, but not when youth lived there. Asked if she had any information about ██████████ using marijuana in the Joshua House, Holden stated she had heard the rumor about her marijuana use and that marijuana was in the house but, "We don't condone it." Holden said ██████████ had "renter's rights." ORS 418.016 requires all individuals over 18 years of age who will be in the household of the foster parent obtain a criminal record check through DHS.

██████████ said Holden coached him before a previous investigation's interview when he lied about supervision, because the truth was ██████████ sometimes went places (without staff) with ██████████ mother.

4. Billing improprieties

According to ██████████ Urgent Placement Short Form Contract with Begin Date of 07/09/11 and End Date of 08/08/11, GUTD was to provide ██████████ 24-hour supervision, maintenance and care in a foster home setting, as well as 16 hours of 1:1 staff supervision each day. The contract stipulates, "Additional 1:1 supervision cannot be provided by the foster parent(s) that the child resides with" and "Contractor will submit billing statements, in conjunction with the prepaid invoice, which detail the dates/times 1:1 staff were assigned, the name of the youth, and the name(s) of the staff assigned." According to a Safety Plan/Agreement for ██████████ dated 05/18/11, GUTD was to provide DHS documentation on a weekly basis showing the one on one service hours provided for ██████████. According to Client/List Invoices for July and August 2011, GUTD billed for 31 days of general services related ██████████ care in July. Additionally, GUTD billed 360 hours of services provided between 07/09/11 and 07/31/11 (which equates to slightly more than 16 hours per day over the 22-day period), and 32 hours of services provided between 07/01/11 and 07/09/11. The List Invoice for August indicates GUTD billed for 8 days of general services provided to ██████████ from 08/01/11 to 08/09/11, and 128 hours of one-on-one services provided to ██████████ during the same period (equating to 16 hours per day if ██████████ were at GUTD for an 8-day period). Most of the staff and youth said the three staff ██████████ responsible for supervising the three youth (██████████ did not provide 1:1 services as mandated, and there were times when only one staff supervised the three clients. ██████████ stated he knew Holden was aware of the lack of supervision at the house because Holden wanted more. ██████████ stated ██████████ talked to his caseworker about the lack of supervision and activities, and then ██████████ talked to both ██████████ about staffing. *Unconfirmed with caseworker* ██████████ stated Holden told the staff

supervisor ([REDACTED] at the time) to plan on having staff (besides [REDACTED]) at the house until 1700, "in case DHS shows up."

[REDACTED] stated he and another caseworker (whom [REDACTED] stated no longer works for DHS) made an unannounced visit to the Joshua House. [REDACTED] met them outside and seemed hesitant to let the caseworkers in. After five to ten minutes [REDACTED] stated they were allowed inside and he noted [REDACTED] was the only staff member in the home even though there were four youth in the home. According to [REDACTED], two of the youth [REDACTED], had a sixteen-hour 1:1 supervision contract. [REDACTED] stated he thought a third youth also had a Portland contract for 1:1 supervision. Shane stated 1:1 supervision meant that a staff member needed to be with the youth, in the same room together, 16 hours a day.

Both [REDACTED], who became the Joshua House manager after [REDACTED] left, said the house manager reported to Holden [REDACTED] said it was Holden's responsibility to recruit and hire staff. [REDACTED] stated there were times he spoke directly to Holden and other times he spoke to an executive manager who conveyed the message to Holden about the need for staff, but the majority of times Holden did not get back to him with help. [REDACTED] stated Holden is interested in money, not the welfare of the youth – which included staffing, food and basic household items. [REDACTED] said when he once told Holden that a particular boy did not need to be at GUTD, Holden looked at him and said, "Do you know how much we get paid for that boy?" [REDACTED] stated Holden made a gesture with her fingers, which [REDACTED] demonstrated by rubbing his thumb, index and middle fingers together, to indicate Holden was interested in money. [REDACTED] said when he told Holden that he needed more staff because each of the three youth required 1:1 supervision, Holden made the same hand gesture about earning money but did not send him additional staff.

OAR 413-215-0021(4)(b) indicates the executive director is responsible for the supervision and treatment of children served by the agency. Holden stated she would have known if there was a problem with supervision at the Joshua House. Most staff and some youth said staff maintained time sheets. [REDACTED] said staff tracked their time worked. Asked who kept staff's time sheets, [REDACTED] replied, "I don't know. You're getting into stuff I am not able to talk about. It does not involve youth." [REDACTED] was reluctant to be interviewed because Holden paid him under the table and most staff, including him [REDACTED], are afraid of Holden. Holden did not provide requested staff time sheets or documentation indicating which staff provided 1:1 services to each youth during the time [REDACTED] stayed at Joshua House.

[REDACTED] stated he was present when Holden, [REDACTED], tried to figure out how to bill DHS for 1:1 services when no staff provided the services. [REDACTED] stated Holden fabricated the documents in order to get money Holden wanted. [REDACTED] stated he told the others he did not want to be involved in the paperwork because he knew what they were doing seemed wrong. [REDACTED] stated Holden had others list staff as providing 1:1 services to various youth when those staff were either not working with the youth or not at work during the times mentioned. ORS 418.265 requires child-caring agencies to provide DHS reports that may include detailed statistics of all children served, financial statements of the expense of their care, the number and kind of workers employed, etc. OAR 413-215-0021(3)(b) requires the executive director of private child-caring agencies to have the ability to maintain records on children and families, personnel, and the agency. OAR 413-215-0021(3)(f) requires the executive director to have all of the following qualifications: "Good moral character, including honesty, fairness, and respect for the rights of others."

5. Allegation merit

[REDACTED] stated he and [REDACTED], were sitting on a couch watching television one day when they both started to "inch" together. [REDACTED] stated he and [REDACTED] whispered to each other that they liked each other, waited until others went to sleep, and then they had sex. [REDACTED] stated he and [REDACTED] had sex additional times during his stay and, "There was lack of supervision." [REDACTED] stated he enjoyed having sex with [REDACTED] and did not want to say anything because of [REDACTED] age, but he [REDACTED] failed a polygraph after he moved to St. Mary's and then had to disclose the activity.

██████████ engaged in sexual activity with someone, it did not happen on his "clock," and he ██████████ was sure both ██████████ would say the same thing. Asked how one staff could supervise three youth who each required a 1:1 staff, ██████████ replied he had to do that many times. ██████████ stated all of the other staff either quit or went home, they did not want to stay at the house to work with the youth, so he was the only staff to supervise ██████████ stated he did that for years with other youth because Holden has been "screwing the state for years" and DHS staff had not done anything to stop Holden.

Asked if he neglected the care of ██████████ as described, ██████████ replied, "No, it's outrageous." ██████████ stated he had to laugh about it and, "It's so frustrating."

Note: ██████████ acknowledged the sexual activity occurred at times ██████████ was not in the residence, and it is not possible to determine which staff was assigned to ██████████ at the time of each encounter.

6. Chronology of requests for documentation, etc.

05/04/12 1340	I called and spoke with Holden at length. I explained the general nature of the investigation and requested information on ██████████, other youth, ██████████ and other staff. Holden said this was a redundant investigation. I explained it was the same ██████████ and allegation type as a recent investigation, but the circumstances were distinctly separate. Holden said she did not need to provide the information because GUTD already provided it, and now all of the files are "closed out" because it was so long ago. Holden said, "This is a kid who wants to run the streets," "Him and his mother lie," and ██████████ is a documented sex offender. I reassured Holden this was a separate investigation, our office did have jurisdiction and I needed the requested information to complete the investigation. Asked about ██████████, Holden replied both were gone and she had no information as to their whereabouts. I told Holden it was my understanding providers maintain records on all clients and staff, and the timeframe was less than a year old. Holden said to send her an e-mail and she would work on it. Holden pressed for information regarding the criminal element, which I declined to describe and referred directly to PPB Det. ██████████.
05/04/12 1503	I sent e-mail to Holden reiterating the request I made via phone.
05/08/12 1305	I called ██████████ explaining nature of conversation with Holden and requesting input as to how to proceed should Holden not provide requested information.
05/08/12 1310	I called GUTD – s/w Holden who told me she had been out of town and was going to get to the e-mail I sent, which was possibly in her junk mail folder. I explained my need for the records and offered to come look for them myself. Holden said that would not be possible as she was on vacation. I asked when she was on vacation, and Holden replied she takes vacation "like the rest of you" and was on vacation now. Holden said she needed to get a keyboard to pull up her junk mail, but she knew I sent the e-mail to her. I offered again to help locate records. Holden stated GUTD does not operate "that way" where I can pull records myself.
05/08/12 1810	Holden sent me an e-mail with ██████████ phone number – and indicated it only received text msgs, but he would call back. Holden wrote ██████████ were long gone and to contact their caseworkers. Holden wrote she would now fwd the requested info. (Holden did not fwd anything.) Holden wrote she did not have ██████████ ODL.
05/10/12 1853	I sent e-mail to Holden thanking her for previous e-mail, and asking when I could expect requested documents.
05/15/12 1531	I sent e-mail to Holden requesting update as to when I could expect the documents.
05/17/12 0942	I called ██████████, who said he s/w ██████████ at GUTD yesterday. ██████████ said ██████████ told him that Holden had been away, and ██████████ would have all of the requested info to us by end of business Friday, 05/18/12.
05/21/12 0824	I called ██████████ and told him no documents from GUTD. ██████████ said he would check his VM and s/w ██████████, who contracts with GUTD. ██████████ said a possible contact is ██████████, a GUTD

	board member, but [REDACTED] may be a better person to approach [REDACTED]. [REDACTED] said he'd call back with more info.
05/21/12 1433	[REDACTED] called, said he [REDACTED] and others who suggested [REDACTED] call GUTD to remind them that the date to provide documents passed [REDACTED] said he would try to s/w Holden, [REDACTED] if Holden is not there.
05/23/12 1304	[REDACTED] sent me an e-mail indicating Holden sometimes cooperates with her. [REDACTED] asked me to fwd my list of requested items so she could try to work with Holden to obtain cooperation – or s/w board member.
05/23/12 1313	I fwd'd to [REDACTED] an e-mail I sent to Holden on 05/04/12.
05/23/12 1322	[REDACTED] called and LM VM indicating she had some information on GUTD staff. [REDACTED] sd [REDACTED] was the current foster parent living at 3533 NE 11 th [REDACTED] said [REDACTED] and is the GUTD office manager, generally available at 503-789-4381. [REDACTED] sd she would call Holden to see if she could garner cooperation, and go to [REDACTED].
05/23/12 1335	[REDACTED] called and LM VM indicating Holden trying to cooperate. [REDACTED] aid [REDACTED] is with GUTD, even though [REDACTED] is 19 or 20, and can be contacted through [REDACTED] [REDACTED] said [REDACTED] is long gone. [REDACTED] said [REDACTED] treatment plan was previously forwarded in another investigation.
05/23/12 1404	I called [REDACTED] – LM VM re tag and times I was available.
05/23/12 1625	I called [REDACTED] – said we would talk further tomorrow morning.
05/24/12 0830	I called [REDACTED] – said this was a "strange group" and she had "marching orders" to work with them. [REDACTED] said she did not envy me for this and was not sure if I could get [REDACTED] plans of care, but feels GUTD will cooperate. [REDACTED] said I was supposed to s/w [REDACTED] to get all of the information, if not rcvd.
06/06/12 0738 & 0743	Holden sent me two e-mails, one a fwd'd e-mail from [REDACTED] to Holden dated 05/04/12 at 2258 (about 9 hours after Holden and I first talked) indicating [REDACTED] fwd'd requested documents to Holden. One document is the Initial Service Plan (two pages – minimal info). Holden also fwd'd three unsigned Incident Reports dated 08/05, 08/06 and 08/07/11.
06/06/12 0819	I called [REDACTED] – LM VM w/update re [REDACTED] and conflicting msgs. I asked [REDACTED] for insight.... ([REDACTED] said she could not provide general information on staff and clients, only answer to things she saw/heard, etc.)
06/19/12 1056	Sent e-mail to Mary requesting Joshua House staff rosters for period 04/11/11 through 08/06/11.
06/20/12 0659	Mary left me a voice mail message indicating GUTD provided the requested information in previous investigations, it was over two years ago and to please research similar case with male investigator whose name she did not recall.
06/25/12 1304	I sent e-mail to Mary describing research, per her request, revealed the previous cases were not related and/or of different periods than this case. I asked for an update on status of my requests.
06/25/12 1603	Mary sent me an e-mail indicating the cases are elaborate, tied together and they are unclear what I'm requesting.

On 06/26/12 OAAPI and OLRO met to discuss the case to date, and our inability to garner Holden's cooperation with requested information. Request to hold placements in an attempt to garner cooperation declined.

On 06/28/12 OAAPI Chief Investigator [REDACTED] had a telephone conversation with Holden in which [REDACTED] reiterated the separate nature of this investigation and explained the importance in providing the requested information (such as staffing rosters). Holden told [REDACTED] she could provide the requested information.

As of this date, Holden has yet to provide requested information other than previously described.

OAR 407-045-0850(4) reads: "Every CCP (Children's Care Provider) shall cooperate fully with OIT (OAAPI) under these rules. Cooperation includes but is not limited to:" OAR 407-045-0850(4)(b) reads: "Producing all records and reports requested, including but not limited to medical, psychiatric and psychological records and reports, and individual service or behavioral support plans for the child."

OAR 407-045-0870(3)(b)(G) authorizes OIT (OAAPI) to receive, review, or copy records pertaining to the child or the incident, including but not limited to incident reports, evaluations, treatment or support plans, treatment notes or progress records, or other documents concerning the welfare of the child.

OAR 413-215-0346 requires a foster care agency to document the change in household composition of any certified provider home. OAR 413-215-0351(4) requires the foster care agency to maintain a list of all children placed in the certified provider home that includes identifying and placement information. OAR 413-215-0396(1) requires the foster care agency to maintain an individual record for each child that includes a summary sheet containing a list of identifying information further described in items (a) through (e). OAR 413-215-0396(2) details requirements pertaining to service planning. OARs 413-215-0396(2)(b and c) requires the foster care agency to prepare an individual service plan within 48 hours of admission that outlines goals for services and care coordination. OAR 413-215-0396(2)(d) requires a comprehensive assessment be completed within 30 days of placement. This assessment must include relevant historical information, current behavioral observations, and identified needs for services, and a description of the foster care agency will provide or coordinate services. OARs 413-215-0396(2)(e)(A-D) describe the requirements of a formal service plan to be completed within 60 days of placement and subsequent review procedures. OAR 413-215-0396(3) requires the foster care agency to document services provided, as necessary, to track and monitor progress toward the achievement of service plan goals.

OAR 413-215-0071(1) requires private child-caring agencies to accurately prepare and safely store its records and ensure the records are readily available for inspection by the Department. OAR 413-215-0071(2) requires private child-caring agencies to have all entries in records required by the rules in Division 413-215 to be permanent, legible, dated and signed by the person making the entry. OAR 413-215-0071(7) requires private child-caring agencies to maintain a permanent registry of each child the agency serves. The registry must include the child's name, gender and birth date; the names and addresses of its parents or guardians; the dates of admission; and the placement upon discharge.

OAR 413-215-0026(3) requires a private child-caring agency to maintain complete and accurate accounts, books, and records following generally accepted accounting principles of accounting management.

OAR 413-215-0101(5) requires private child-caring agencies make available for DHS inspection personnel files on each employee.

On 06/15/12 the DHS Background Check Unit forwarded to me two lists of current GUTD employees. I queried the WAGE and ENAM databases and found most of the individuals listed as GUTD employees were not listed as earning wages from GUTD, and some individuals received unemployment compensation while actively employed at GUTD.