The HEAL Mission of COPE has received 21 complaints from individuals and families alleging neglect, medical negligence, misuse of medication, one survivor wrote to HEAL Mission about Havenwyck in 2016 "Dr Neelakantam Jolepalem took over... He is a monster and a purvert. He can barely speak english. He pushes the most expensive meds, Seroquel. The drug designed to seclud, sedate, and suggests suicide. It is harder to get off Seroquel than heroin. No facility in the US can do it. Took me 3 years. I lost everything because of him. He never remembered who I was or what I was dealing with. He put me in hospital once. I was never seen by anyone for six days. I was not given medication either. I stayed up all night watching the schizophrenics beat the hell out of each other. Best part, Oakland County Sherrif came everyday to deal with it. Would have been nice if they were told one patient had Mercer. I did and they were beyond pissesd. I had to get a lawyer to get me out. My roommate for six days never got out of bed, ate, changed her clothes, etc, same Dr. This man should have to spend time like he makes his patients to fill a bed. Then he should be deported. He keeps people sick, and will make you worse depending on your insurance. People are \$signs. Havenwyck is for Oakland County Jail overflow. If you were not that bad going in, you will come out never the same again. The better your insurance the longer you stay. Stay away from this man, his practice, and this hospital", torture, child pornography, failure to run background check on staff and hiring staff convicted of violent crimes such as child abuse/assault/battery, failure to prevent self-harm or suicide, solitary confinement, abusive misuse of physical restraints, physical abuse, violation of rule R 400.4137 which is a state regulation that states "(2) An institution shall prohibit all cruel and severe discipline, including any of the following: (i) Excessive chemical, mechanical, or physical restraint" and in 2008 the State of Michigan's Department of Human Services' Bureau of Children and Adult Licensing found and confirmed "Based on interviews and review of documentation, and review of videotape, violation of this rule is established. The information provided indicated that Staff Person 1 and Supervisor 1 pulled Resident A down the hallway by his arms. This action is inappropriate, and constitutes excessive physical restraint", patients held incommunicado/communication blackouts/restricted and censored communications with family and outside world, false imprisonment, deprivation of food at times days without a meal, forced labor (labor trafficking?), sexual assault of patients by staff, anti-Semitism, one survivor reported in 2020 "On a side note, Dr. A. was asking me what my religion was on Monday. I do not identify with any religion, and I was trying to explain that to her (not that she would listen), but I mentioned I had been born Jewish and she said "Oh," and wrote down "JEW." Maybe that explains some of her behavior," traumatizing, bullying, and in 2018 one survivor reported to HEAL Mission via e-mail "And I check out havenwyck every once in awhile because I still have horrid nightmares from that place. I came across this. I'd like to help or be included in any way I can. I was there twice and 1986 and 1987. Please contact me at your earliest convenience. I'd love to get closure on the abuse those that were committed there" at Havenwyck Hospital. Some of these complaints are referenced online and others remain confidential and on file with the church. With the intention of providing an opportunity for closure, clarification, and potentially peace, on 5/25/21 Rev. Angela Smith invited Havenwyck Hospital victims

(families and survivors) as well as staff whistleblowers to provide a guest sermon. That invitation read thus:

"Dear Havenwyck Hospital Survivors and Families,

Havenwyck Hospital is on the HEAL Mission watch-list (of fraudulent and abusive programs) and enrolled in the COPE Conversion Program based on your reports to the HEAL Mission alleging fraud, abuse, and/or other violations. You can learn more or refresh your memory at https://www.heal-online.org/thelist.htm and/or https://ww

The HEAL Mission and COPE Conversion Program (for Conversion Programs) has updated our protocols to provide entities populating the watch-list and/or enrolled in the COPE Conversion Program three ways off the watch-list or out of the program. Death and/or closure remains one way after which they will be buried at http://www.beyondbusiness.net/youarenext.htm with the others who didn't make it off the list or reform in time. Programs enrolled in the COPE Conversion Program/placed on the watch-list are also eligible for graduation if they meet the minimum Honesty In Marketing Standards described and/or provided via hypertext link at https://www.cope.church/standards.htm. The third option is merciful release. Merciful releases are determined by date of last directly reported to the HEAL Mission complaint (date of incident(s) of abuse), whether those incidents occurred prior to when by custom or law the requirement to retain such records has expired, and whether Sponsors (you) are actively participating or maintaining interest in holding your program accountable.

The most recent complaint the mission has received occurred in 2020 (if you were abused later than that then you did not include the dates of your enrollment when you contacted the HEAL Mission) on Havenwyck Hospital. The custom is to retain such records for 7 years in Michigan. So, the requirements for merciful release have not been met. This is an invitation for you to provide a guest sermon no later than Wednesday, June 2nd, 2021 at 8pm Pacific if you wish to provide one rather than have a progress report posted at that time. For sermons (including guest sermons), see https://www.cope.church/sermons.htm and for progress reports see https://www.heal-online.org. Here's how to participate:

1. In the body of an e-mail message write out your complete sermon and include answers to the following questions:

Did you report fraud or other unlawful actions to the proper authorities? If not, why? If so, what happened with the reports? (So, 2 part question)

Why do you believe Havenwyck Hospital should remain enrolled in the COPE Conversion Program?

2. Send that guest sermon to me at <u>rev@cope.church</u> with your first and last name (full) and notify me if you wish for your contact information to be included or for all feedback to be handled by the mission and/or church. Your full first and last name will be shared

along with your sermon as written and provided by you. It will be posted as a Guest Sermon at https://www.heal-online.org, https://www.heal-online.org/havenwyck.htm, and https://www.cope.church/sermons.htm.

If no one provides a guest sermon and there are no new complaints received by the HEAL Mission by December 31st, 2027, Havenwyck Hospital will receive a merciful release.

Thank you in advance for participating. And, please learn more about how to value your contributions at https://www.cope.church/givetoday.pdf.

In Solidarity,

Rev. Angela Smith HEAL Mission National Coordinator/Founding Mother of COPE"

Now, there was a vote on whether Havenwyck Hospital should remain on the watch-list initiated on April 1st, 2020 where all Sponsors of that program's placement in the COPE Conversion Program were invited to participate. The Sponsors unanimously voted against merciful release or the equivalent at that time. HEAL Mission and the COPE Conversion Program recognize participation in the vote in April as recent enough participation even if Sponsors prefer more time to consider, write, and/or provide any guest sermon. While we understand this may be disappointing for Havenwyck Hospital, it is the hope that this progress report helps explain the reasons for the continued enrollment/placement in the COPE Conversion Program. Additional or continued participation by Sponsors, including providing guest sermons or participating in future votes will impact whether or not the program qualifies for merciful release or remains enrolled. Lack of participation by Sponsors, where all other criteria for merciful release are met, will result in merciful release of the program.

Similar invitations will be going out to all survivor/victim/whistleblower e-mail lists regarding their respective programs placed on the watch-list. It may take some time to get through the entire list especially if enrollments pick up. But, we are working on it and everyone can submit Feedback at https://www.cope.church/feedback.htm at any time regardless of position regarding program placement or enrollment.

To close, I remind everyone that there are remedies at law. Labor trafficking, rape, fraud (misleading marketing/false advertising), false imprisonment, kidnapping, battery, assault, and any crime or tort you could name are actionable at law. The HEAL Mission of COPE is prepared to assist all victims by providing reporting resources and information for the sake of justice and we appreciate all Sponsors who selflessly contribute content for the sake of informing the public to help those exercising due diligence avoid becoming a victim. Reporting Guide Available at: https://www.heal-online.org/report.htm and https://www.heal-online.org/havenwyck.htm .