

Survey Findings/Facility Response

Facility : GATEHOUSE THERAPEUTIC HEALTH SERVICES

Survey Date - 7/17/2008 - Citation2

Survey Findings

A review of the licensee's documentation and an interview with the current Clinical Director revealed the licensee did not notify the OBHL if the agency's administrator or clinical director changes by providing to the OBHL, in writing, the new individual's name and qualifications within 30 days after the effective date of the change.

Findings include:

A review of the licensee's personnel records and an interview with the current Clinical Director revealed the licensee had added a new person for the Clinical Director position during "May of 2008". Specifically:

In May, 2008, staff #8 assumed the agency's position of Clinical Director. A review on July 19, 2008 by the surveyor of the licensee's public file, maintained at OBHL, did not contain a letter from the licensee providing notification of change in the position of Clinical Director.

An interview with the new Clinical Director revealed he was promoted internally, but, also, reported he did not know the OBHL needed to be notified of the change within 30 days of the effective date.

The requirement an agency notify the OBHL if the Administrator or Clinical Director changes by providing to the OBHL, in writing, the new individual's name and qualifications within 30 days after the effective date of the change was discussed with the current Clinical Director during the exit conference.

Rule/Statute

R9-20-201. Administration

A. A licensee is responsible for the organization and management of an agency. A licensee shall:

7. Notify the OBHL if the administrator or clinical director changes and provide to the OBHL, in writing, the new individual's name and qualifications within 30 days after the effective date of the change;

Facility Response

The date (10/31/2008) represents when the facility corrected the citation and was confirmed by the Department to be back in compliance. A facility is required to submit a Plan of Correction (POC) for each citation identified during a survey. This Plan of Correction describes how the facility is going to make corrections, the facility representative responsible for making the corrections, and what systems are in place to prevent recurrence. Once the facility has submitted an acceptable Plan of Correction, the Department confirms that the citation is corrected.

For a copy of the Plan of Correction, please contact the facility or the Department of Health Services.